

**Subject:** Dispute of Fill Rate Deduction – Root Cause Explanation

Dear Walmart Dispute Team,

We would like to dispute the recent fill rate deduction, as the majority of the reported shortages—approximately 90%—were due to factors beyond our control. Specifically:

- Walmart had previously pulled significantly higher-than-forecasted units, which depleted our safety stock ahead of schedule.
- In addition, vessel delays and extended transit times further impacted our ability to replenish inventory in time to meet subsequent orders.

Given these circumstances, we respectfully request a reversal of the deduction. Please let us know if further documentation is needed.

Thank you for your attention.

Invoice Number	Store Number	Division	Microfilm Number	Invoice Date	Invoice Amount(\$)	desc
7000037759	9000	5	907641610	3/28/2025	\$ (50.00)	Jan FY25 Billings 100% of total Fine Calculated for Dept 22
7000038542	9000	5	907640810	3/28/2025	\$ (9,141.56)	Jan FY25 Billings 20% of total Short Cost for Dept 22
					\$ (9,191.56)	