

FW: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

From Janis Auyang <janis.auyang@jlahome.com>
Date Wed 6/19/2024 1:31 PM
To Kathy Ramirez <kathy.ramirez@ship8.com>

Kathy

Please validate CB2401051, I will change the responsible party to EEC.

Thank you!

Janis Auyang

AR Manager
E & E Co., Ltd. dba JLA Home
45875 Northport Loop East, Fremont, CA 94538
Janis.auyang@jlahome.com P: 510.490.9788 x 135 F: 510.403.7270

From: Ping Gao <ping.gao@jlahome.com>
Sent: Wednesday, June 19, 2024 10:24 AM
To: Janis Auyang <Janis.auyang@jlahome.com>; Kathy Ramirez <kathy.ramirez@ship8.com>
Subject: RE: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Ollix/ JLA Home.....CB2401051.....\$975.38

Hello Janis
I don't know, NMFC was not maintained, after category is setup, nobody go back to verify, we only knew they were wrong when customer give us chargeback, then I will get with traffic to find out what's correct code and update them accordingly. we don't have a dept who handle this.

Best Regards

Ping Gao
Distribution Manager
E&E Co Ltd DBA JLA Home
Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Janis Auyang <Janis.auyang@jlahome.com>
Sent: Wednesday, June 19, 2024 10:16 AM
To: Ping Gao <ping.gao@jlahome.com>; Kathy Ramirez <kathy.ramirez@ship8.com>
Subject: RE: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Ollix/ JLA Home.....CB2401051.....\$975.38

Hi Ping
Noted – in this case who should be responsible for this chargeback since I assume this is valid?

Thank you!

Janis Auyang

AR Manager
E & E Co., Ltd. dba JLA Home
45875 Northport Loop East, Fremont, CA 94538
Janis.auyang@jlahome.com P: 510.490.9788 x 135 F: 510.403.7270

From: Ping Gao <ping.gao@jlahome.com>
Sent: Wednesday, June 19, 2024 10:01 AM
To: Kathy Ramirez <kathy.ramirez@ship8.com>; Janis Auyang <Janis.auyang@jlahome.com>
Subject: RE: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Ollix/ JLA Home.....CB2401051.....\$975.38

Hello Janis
I have got the updated class for NMFC 79300, What we had in system are not updated. I am working with UCT to update them all.
thanks

Category	Average of CF Per CA	Average of Weight	Density	FC
100	12.33080531	41.8699963	3.40	250
101	7.018927254	25.93181454	3.7	250
102	17.30316358	64.9	3.8	250
103	13.92686778	67.72859855	4.87	175
104	6.032924082	26.92624444	4.48	175
105	7.496626222	39.19740546	5.2	175
106	26.97802543	81.23107378	3.0	250
107	10.87371699	85.62581133	7.9	125
108	8.547550192	42.08568484	4.9	175
109	11.51661999	46.671051	4.05	175
110	15.30615234	70.345	4.59	175
112	6.372606401	50.680884	7.9	125
115	29.56954065	88.33676081	2.98	250
116	7.165129246	50.66158372	7.0	125

120	6.945951118	48.87731437	7.07	125
121	11.54735476	84.37730503	7.33	125
122	10.59360759	82.69702783	7.86	125
124	2.100097656	16.519824	7.86	125
125	5.10049781	26.26282649	5.1	175
130	8.689638103	76.27762536	8.77	100
131	11.95539881	113.6293329	9.5	100
133	14.50378209	95.27283747	6.57	125
135	5.229666456	46.42575091	8.9	100
136	8.346296248	57.24836615	6.89	125
137	19.20466986	126.6618135	6.66	125
138	10.27836552	110	10.78	92.5
145	11.08931546	35.53142857	3.22	250
146	5.090043773	37.36152857	7.47	125

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Best Regards
Ping Gao
Distribution Manager
E&E Co Ltd DBA JLA Home
Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Ping Gao <ping.gao@jlahome.com>
Sent: Monday, June 17, 2024 3:51 PM
To: 'Kathy Ramirez' <kathy.ramirez@ship8.com>; 'Janis Auyang' <Janis.auyang@jlahome.com>
Subject: RE: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Hello all
The NMFC and class number is coming from item master. The items are setup as 79300 and class 150. I will have traffic to verify this one and advise. thanks

Best Regards
Ping Gao
Distribution Manager
E&E Co Ltd DBA JLA Home
Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Kathy Ramirez [<mailto:kathy.ramirez@ship8.com>]
Sent: Monday, June 17, 2024 2:28 PM
To: Janis Auyang; Ping Gao
Subject: Fw: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Good afternoon,
Please see SV3 OP's email below and attached routing sheet. Class per item on BOL, 150, is the same as the one in routing sheet. Stephanie advised to contact Distribution. So Distribution is the one who provides the class?

Thanks,
Kathy Ramirez
Compliance Chargeback Manager
550 Northport Pkwy
Port Wentworth, GA 31407

From: Stephanie Lyles <stephanie.lyles@ship8.com>
Sent: Monday, June 17, 2024 7:46 AM
To: Kathy Ramirez <kathy.ramirez@ship8.com>
Cc: Etosha Ortiz <ETOSHA.ORTIZ@ship8.com>; Edward Maxwell <Edward.maxwell@ship8.com>; Whitney Ellis <whitney.ellis@ship8.com>
Subject: Re: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Kathy,
The class on the BOL is the same as the class on the routing sheet. See attached routing sheet. You need to contact distribution on class per the item.

On Sun, Jun 16, 2024 at 7:59 PM Kathy Ramirez <kathy.ramirez@ship8.com> wrote:

Good morning,

Please see AR's email below and attachment with detail information. According to Colony, we assigned a class 150 when it should have been 250, see screenshots below.

Who assigns/inputs the class on the BOL? Please review the information. Unless other information and supporting documentation is provided, I will validate the CB based on the information provided by Colony.

Please advise as soon as possible.

Thanks,

XPO Logistics

Inspection Report

Date: 03/08/2024 02:30:08

PRO Number: 663-914005

Original Bill Of Lading Information:
STEWART 150 2249.0

Corrected								
NMFC/SUB	CLASS	PCS	WEIGHT	LENGTH	WIDTH	HEIGHT	TOTAL CUBIC FEET	TOTAL DENSITY
79300-3	250	2	2249.0	48.0	40.0	87.0	193.33	3.571
		1		48.0	40.0	91.0	101.11	
		1		49.0	40.0	85.0	96.41	
		1		48.0	40.0	63.0	70.00	
		1		48.0	40.0	62.0	68.89	
		1		48.0	40.0	90.0	100.00	
Total		7	2249.0				629.75	3.571

Web-Site: <https://www.ee1994.com/>

SUMMARY OF INSPECTION AND SUPPORTING FACTS:


NMFC 79300-3 for Furniture or Furniture Parts, viz.: Beds, Cots, Cradles, Cribs, Daybeds or Sofa Beds, NOI; Couches, Sofas, Chaise Lounges, Loveseats or Settees, NOI; Desks, NOI; Furniture or Furniture Parts, NOI.; density 2 but less than 4 pcf. CL 250 applies. The density-based NMFC subclass from the original bill of lading is incorrect. Shipper describes the commodity on the BOL as STEWART. Inspection pictures and dimensions indicate that the shipment consists of A CREDENZA, having an overall shipment density of 3.57 pcf. Website Reference: <https://www.wayfair.com/furniture/pdp/martha-stewart-braxton-farmhouse-accent-chair-mstt1640.html> AND <https://www.wayfair.com/Martha-Stewart--Martha-Stewart-Highland-Tufted-Accent-Bench-with-Shelf-MT1050139-> ADDITIONAL DETAILS: CHAIR AND OTTOMANS

Prepared by: Brenda Butler

Domicile Location (SIC): NAT

BILL OF LADING - MASTER

Date: 03-07-2024 Page 1

SHIP FROM									
Name: E & E CO/JLA HOME		3Gtms Load Number: L300593							
Address: 311 INTERNATIONAL TRADE PKWY		Quote Number: 6679825566474							
City/State/Zip: Port Wentworth, GA 31407									
Contact: OLIVIA Phone: 912-875-2828 ext 3836 Email:									
SID#: _____ FOB: _____									
SHIP TO		CARRIER NAME: XPO Logistics Freight, Inc							
Name: PEOSTA FULFILLMENT RECEIVING		Trailer number: _____							
Address: 8970 ENTERPRISE DRIVE		Seal number(s):  663-914005							
City/State/Zip: Peosta, IA 52068		SCAC: CNWV							
CID#: _____ FOB: _____		Pro Number: _____							
THIRD PARTY FREIGHT CHARGES BILL TO:		Freight Charge Terms: (freight charges prepaid unless marked)							
Name: COLONY BRANDS INC		Prepaid _____ Collect _____ 3rd Party _____ X _____							
Address: PO BOX 2816		Master Bill of Lading: with attached							
City/State/Zip: Monroe, WI 53566		(check box) underlying Bills of Lading							
SPECIAL INSTRUCTIONS: FVC - \$8,431									
CUSTOMER ORDER INFORMATION									
CUSTOMER ORDER NUMBER	# PKGS	WEIGHT	TEMP DESC	PO #	REFERENCE NUMBERS				
X001023	7	2249.00	Ambient/Dry / F	7PE435946	7PE435946				
GRAND TOTAL		7	2249.00						
CARRIER INFORMATION									
HANDLING UNIT	PIECE	WEIGHT	VOLUME	PALLET DIMS	NON STACKABLE	H.M. (X)	COMMODITY DESCRIPTION	LTL ONLY	
QTY	TYPE	QTY	TYPE				Commodities requiring special care or attention in handling or stowing must be so marked and packaged as to ensure safe transportation with ordinary care. See Section 201 of NMFC Item 300.	NMFC # CLASS	
7	Pallet	40	MISC	2249.00 Lb	700.00 Cu Ft	48" X 40" X 80"	X	Commodity: STEWART HGLND FTED BENCH	150
GRAND TOTAL		40	2249.00	700.00					
Where the rate is dependent on value, shippers are required to state specifically in writing the agreed or declared value of the property as follows:				COD Amount: \$ _____					
The agreed or declared value of the property is specifically stated by the shipper to be not exceeding per _____				Fee Terms: Collect: _____ Prepaid: _____		Customer check acceptable: _____			
NOTE Liability Limitation for loss or damage in this shipment may be applicable. See 49 U.S.C. - 14706(c)(1)(A) and (B).									
RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations.				The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.					
SHIPPER SIGNATURE / DATE		CONSIGNEE SIGNATURE		SHIPPER SIGNATURE					
This is to certify that the above named materials are properly classified, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the DOT.		PRINT NAME _____		Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent documentation in the vehicle. Property described above is received in good order, except as noted.					
OG 3/7/24		DATE _____		3/7/24					
CHECK # _____		CHECK # _____							

Kathy Ramirez
Compliance Chargeback Manager
550 Northport Pkwy
Port Wentworth, GA 31407

From: Kathy Ramirez <kathy.ramirez@ship8.com>
Sent: Wednesday, June 12, 2024 9:33 PM
To: Edward Maxwell <Edward.maxwell@ship8.com>
Cc: Whitney Ellis <whitney.ellis@ship8.com>
Subject: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Ollix/ JLA Home

Good morning Max,

Please see the email below. I have attached the information provided with the CB. Page number 5 has the summary inspection and supporting facts.

I have not processed it yet but wanted to give you a heads up. Will you forward this to the shipping manager? Please let me know who's the shipping manager for future reference.

Thanks,

Kathy Ramirez
Compliance Chargeback Manager
550 Northport Pkwy

Port Wentworth, GA 31407

From: Janis Auyang <janis.auyang@jlahome.com>
Sent: Wednesday, June 12, 2024 5:31 PM
To: Kathy Ramirez <kathy.ramirez@ship8.com>; Whitney Ellis <whitney.ellis@ship8.com>
Cc: ar.dept@jlahome.com <ar.dept@jlahome.com>
Subject: FW: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home

Kathy/Whitney

CB2401051 is assigned to you, please check:

Upon review of the freight invoice, issues were found with your recent shipment. Due to these following chargeback has been issued:

Supplier Name: E&E / JLA Home
PO Number(s): 7PE435946
Expected Freight Cost: \$932.15

***Please note that freight costs are determined based on the data provided on the
Control Form, submitted at time of routing.***

Final Freight Cost: \$1907.53
Variance Amount (Chargeback): \$975.38
Reason for Chargeback: Carrier has completed DIM/weight inspections, variance
Increased to Class 250 per NMFC # 79300-3 density rules.

To avoid future chargebacks, please review bill of lading requirements with your shipping department.

Thank you!

[Janis Auyang](#)

AR Manager

E & E Co., Ltd. dba JLA Home

45875 Northport Loop East, Fremont, CA 94538

Janis.auyang@jlahome.com P: 510.490.9788 x 135 F: 510.403.7270