

Janis Auyang

From: NadineTaylor <n.taylor@jlaCanada.com>
Sent: Tuesday, June 10, 2025 3:04 PM
To: Trina Vokes; Courtney Fernandes
Cc: Penny Zhao; Rawan Sanuri
Subject: FW: WALMARTCA FILL RATE Chargeback CB2401972
Attachments: 7000154533_36223644_1733334767351.xlsx; Invoice 7000154533 for customer 1000017923.pdf; Invoice 7000139547 for customer 1000017923.pdf; Invoice 7000183799 for customer 1000017923.pdf; RE: EXT: FW: WMCA over forecast for MP Blue SS (118 KB); FW: Niagara Mist Sheet Sets - Shortages (11.0 KB); FW: Preliminary Fillrate Report - v9555-D22-2024-08-27 (39.9 KB); FW: WMCA over forecast for MP Blue SS (113 KB); FW: Preliminary Fillrate Report - v9555-D22-2024-08-13 (47.5 KB); RE: EXT: RE: sales lift (76.2 KB); RE: EXT: RE: sales lift (57.9 KB)

Hi Trina & Courtney,

With all the changes in bedding division from October till May, I think this request to reverse charges got 'lost'.

Following up with you both now and hoping you can address the issue & reverse charges.

We were charged for the following fill rate fines for May, July & Aug FY25 Billings, totaling \$10,461.60.

These should have never been charged to us.

The bulk of the charges are for the Madison Park Sheet Sets in Blue.

We had transitioned from Tan to Blue colour, and then Rachel Sham (planner at the time at WMCA) asked if we could support a sales lift.

We advised that we could not support a lift until 8/15/2024, but the system ordered way over demand and forecast on the MP S/S BLUE when we didn't have anything available.

Email communications are attached.

Sheets are low-margin items; and we provided all info to planner at WMCA regarding any issues with inventory. Please have the charges reversed.

Sincerely,

Nadine

<u>1081925</u>	<u>7000139547</u>	<u>906012610</u>	<u>8/27/2024</u>	<u>(20.00)</u>	<u>COMPLIANCE BILLING [0762]</u>	May FY25 Billings 100% of total Fine C
<u>1092488</u>	<u>7000154533</u>	<u>906256710</u>	<u>9/25/2024</u>	<u>(10,401.60)</u>	<u>COMPLIANCE BILLING [0762]</u>	Jul FY25 Billings 20% of total Short Cos
<u>1105352</u>	<u>7000183799</u>	<u>906435210</u>	<u>10/25/2024</u>	<u>(40.00)</u>	<u>COMPLIANCE BILLING [0762]</u>	Aug FY25 Billings 100% of total Fine Ca
				(10,461.60)		