



Laura Yee <laura.yee@jlahome.com>

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## CSN/ WF tracking label

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malijun@syncsoftinc.com <malijun@syncsoftinc.com>

To: "wee.ong" <wee.ong@jlahome.com>, "laura.yee" <laura.yee@jlahome.com>

Cc: eechehelpdesk <eechehelpdesk@jlahome.com>, "ping.gao" <ping.gao@jlahome.com>

Hi Laura,

This tracking number was shipped from state PA, so it could not be generated by our system.

 Times shown are in Local Time [Change](#)

|                          |                                                                                                         |
|--------------------------|---------------------------------------------------------------------------------------------------------|
| 01/29/2025<br>1:00 P.M.  | <b>Delivered</b><br>DELIVERED<br>GETZVILLE, NY, US                                                      |
| 01/29/2025<br>5:30 A.M.  | <b>On the Way</b><br>Loaded on Delivery Vehicle<br>Buffalo, NY, United States                           |
| 01/29/2025<br>5:09 A.M.  | Processing at UPS Facility<br>Buffalo, NY, United States                                                |
| 01/29/2025<br>3:03 A.M.  | Arrived at Facility<br>Buffalo, NY, United States                                                       |
| 01/29/2025<br>2:49 A.M.  | Departed from Facility<br>Buffalo, NY, United States                                                    |
| 01/28/2025<br>9:13 P.M.  | Arrived at Facility<br>Buffalo, NY, United States                                                       |
| 01/28/2025<br>6:35 P.M.  | Departed from Facility<br>East Syracuse, NY, United States                                              |
| 01/28/2025<br>2:00 P.M.  | Arrived at Facility<br>East Syracuse, NY, United States                                                 |
| 01/27/2025<br>11:38 P.M. | Departed from Facility<br>Philadelphia, PA, United States                                               |
| 01/27/2025<br>8:29 P.M.  | <b>We Have Your Package</b><br>Arrived at Facility<br>Philadelphia, PA, United States                   |
| 01/27/2025<br>10:58 A.M. | <b>Label Created</b><br>Shipper created a label, UPS has not received the package yet.<br>United States |

Thanks,  
Hawk

From: [Wee Ong](#)  
Date: 2025-03-12 11:30  
To: [Laura Yee](#); [malijun](#)  
CC: [eechelpdesk](#); [Ping Gao](#)  
Subject: RE: CSN/ WF tracking label

Hi Hawk,  
I did not find UPS tracking # 1Z09XF730393568586 in EEC. Please help to verify & confirm.

Laura,  
If Hawk also cannot find it, maybe WF sent same PO # by mistake but for different item to their other vendor who then shipped via UPS? WF has been having all sorts of system issues

The FedEx tracking # is for package weighing 71lbs vs the UPS package is 7.9lbs.



Package details

|                     |                    |
|---------------------|--------------------|
| <b>WEIGHT</b>       | 71 lbs / 32.21 kgs |
| <b>DIMENSIONS</b>   | 45x44x7 in.        |
| <b>TOTAL PIECES</b> | 1                  |
| <b>PACKAGING</b>    | Package            |

**Tracking Number**  
1Z09XF730393568586

**Service**  
UPS Ground

**Weight**  
7.90 LBS

**Shipment Category**  
Package

vs

Thank you,  
Wee Ong  
E&E Co., Ltd. | EDI Team | Em [eechedi@jlahome.com](mailto:eechedi@jlahome.com) | Ph 510.946.2232

From: Laura Yee <[laura.yee@jlahome.com](mailto:laura.yee@jlahome.com)>  
Sent: Wednesday, March 12, 2025 11:23 AM  
To: Wee Ong <[wee.ong@jlahome.com](mailto:wee.ong@jlahome.com)>  
Cc: malijun <[malijun@syncsoftinc.com](mailto:malijun@syncsoftinc.com)>; eechelpdesk <[eechelpdesk@jlahome.com](mailto:eechelpdesk@jlahome.com)>; Ping Gao <[ping.gao@jlahome.com](mailto:ping.gao@jlahome.com)>  
Subject: Re: CSN/ WF tracking label

Hi Wee,

That is what we are unsure of also. I thought maybe they just had the wrong PO# associated with it, but both delivered to GETZVILLE, NY. Is it possible to see who generated the label for the UPS#?

Best Regards,

Laura Yee  
Compliance Specialist / Distribution  
E&E Co Ltd DBA JLA Home  
Tel: 510-490-9788 x 398 | Email: [laura.yee@jlahome.com](mailto:laura.yee@jlahome.com)

On Wed, Mar 12, 2025 at 11:11 AM Wee Ong <[wee.ong@jlahome.com](mailto:wee.ong@jlahome.com)> wrote:

Hi Laura,

Where did WF get this UPS tracking #? ASN we sent has FedEx tracking #.

```

GS*SH*5104760202W*112084681*20250127*2000*124349*X*004010
...
ST*856*0012
BSN*00*2501177321*20250127*2000*0002
HL*1**S
TD1*CTN*1*****70.50*LB*8.26*CF
TD5**2*FDEG*ZZ*FDHD
REF*2I*771680794720
DTM*011*20250127
N1*SF*E & E COMPANY LTD
N3*311 International Trade Pkwy
N4*Port Wentworth*GA*31407*US
N1*ST*Jackie MacKellar
N3*170 Radcliffe Drive
N4*Getzville*NY*14068*US
HL*2*1*O
PRF*CS571525022
REF*VR*10983*31407
HL*3*2*I
LIN**VN*MT120-1202
SN1**1*EA
HL*4*3*P
MAN*CP*771680794720
CTT*1

```

Earlier 2 entries of shipment history on UPS website:

01/27/2025           **We Have Your Package**  
8:29 P.M.           Arrived at Facility  
Philadelphia, PA, United States

01/27/2025           **Label Created**  
10:58 A.M.          Shipper created a label, UPS has not received the package yet.  
United States

Regards,  
Wee Ong

E&E Co., Ltd. | EDI Team | Em [eeceedi@jlahome.com](mailto:eeceedi@jlahome.com) | Ph 510.946.2232

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**From:** Laura Yee <[laura.yee@jlahome.com](mailto:laura.yee@jlahome.com)>  
**Sent:** Wednesday, March 12, 2025 10:55 AM  
**To:** malijun <[malijun@syncsoftinc.com](mailto:malijun@syncsoftinc.com)>; eechelpdesk <[eechelpdesk@jlahome.com](mailto:eechelpdesk@jlahome.com)>  
**Subject:** CSN/ WF tracking label

Hi Hawk,

We received a CB for shipping on Wayfair's UPS account instead of their FedEx account for **PO CS571525022**

The tracking# they provided on the CB is **1Z09XF730393568586**, but the tracking# we have on SO page is 771680794720. Both tracking#s show they 1 standard item was ordered.

Can you please look into how the UPS tracking 1Z09XF730393568586 was generated from EEC? Thanks

Best Regards,

Laura Yee  
Compliance Specialist / Distribution  
E&E Co Ltd DBA JLA Home  
Tel: 510-490-9788 x 398 | Email: [laura.yee@jlahome.com](mailto:laura.yee@jlahome.com)