

RE: FW: Winter Weather Impact on SE Region Operations

ST

Sheila Therrian <sheila.therrian@jlahome.com>

To: @ Laura Yee; Ship8 Service Updates

Cc: ecomupdate@jlahome.com; Ping Gao; Janis Auyang <janis.auyang@jlahome.com>; Lyka Calida <lyka.calida@jlahome.com>; lily.zhao@jlachina.com; +1 other

Tue 1/21/2025 10:23 AM

Please see below from JCP regarding compliance waiver. I'm assuming chub feed will be suspended during this time?

From: [schelp <schelp-sm@jcp.com>](mailto:schelp-sm@jcp.com)

Sent: Tuesday, January 21, 2025 7:10 AM

To: Sheila Therrian <sheila.therrian@jlahome.com>; Drop Ship Support <DSSupport@aafes.com>

Cc: Coleman, Keith <kcole2@jcp.com>; Kennedy, Amanda <akenne54@jcp.com>; Fandino, Amber F <afrye8@jcp.com>; SC Support <SCSUPPORT-sm@jcp.com>

Subject: Re: E&E Closure - Winter storms and MLK

Good morning Sheila,

Late ship exceptions have been entered for this week under supplier 123182. Supplier will need to update their inventory to zero to stop receiving orders during their closure.

Warehouse

- How to manage vendor warehouse closures/holidays.
 - The ESD will not fall on a Saturday-Sunday and JCPenney observed Federal Holidays: See 2024 Holiday schedule below.
 - For any other warehouse closure, please either update your inventory feed to zero to stop receiving orders or request reach out to dropshiphelp-sm@jcp.com to discuss other possible solutions.

From: Laura Yee <laura.yee@jlahome.com>

Sent: Monday, January 20, 2025 11:10 AM

To: Ship8_service_updates@ship8.com; operation.leaders@jlahome.com

Cc: ecomupdate@jlahome.com; Ping Gao <ping.gao@jlahome.com>

Subject: Re: FW: Winter Weather Impact on SE Region Operations

Hello Sales and Operations Teams,

Please help notify customers that SD2 and SD3 locations will be closed due to Winter storms starting Wed 1/22.

We will need late ship waivers for orders received starting today as we have limited carrier pick ups due to MLK Jr. Holiday and will have a backlog once we close Wed. Please confirm once a customer has been notified and or closure has been made on their side. Thanks

Best Regards,

Laura Yee

Compliance Specialist / Distribution

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 398 | Email: laura.yee@jlahome.com

On Mon, Jan 20, 2025 at 8:40 AM Ping Gao <ping.gao@jlahome.com> wrote:

hello Laura

Please start the communication to all sales and operation team for this closure. thanks

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com