

FW: EXT: RE: Vendor Cost Recovery Notice (Vendor: 9555, Record-ID: 3458783)

From Peter Lobo <p.lobo@jlaacanada.com>

Date Fri 2024-12-27 1:00 PM

To DC 7101 Inbound Compliance <ca7101ibc@wal-mart.com>

Cc Peter Lobo <p.lobo@jlaacanada.com>; DC 7101 Inbound Compliance <ca7101ibc@wal-mart.com>

 4 attachments (306 KB)

3050832022-2.jpeg; 1.jpeg; 0.jpeg; 3.jpeg;

Hello Bibek,

Thank you for your response, as well as the attached images, but as shown in these images, all similar cases are packed together. In other words, all like items with full layers are definitely kept together within the same layer. Also, we have never used slip sheets, because the quantities ordered are never enough to make a flat surface.

Also, this pallet had a total of 84 cases and so I am not sure where you are seeing 204 cases.

As such, we are disputing this claim.

Kindly reverse these charges and confirm.

Thank you.

Regards,
Peter A. Lobo

E & E Canada Co. Ltd.
(289) 851-1277; Ext. 232
p.lobo@jlaacanada.com

-----Original Message-----

From: DC 7101 Inbound Compliance <ca7101ibc@wal-mart.com>

Sent: Monday, December 16, 2024 11:59 AM

To: Peter <p.lobo@jlaacanada.com>; DC 7101 Inbound Compliance <ca7101ibc@wal-mart.com>

Subject: RE: EXT: RE: Vendor Cost Recovery Notice (Vendor: 9555, Record-ID: 3458783)

Good morning,

Please see the attached pictures to support claim# 3458783.

Best regards,

Bibek Pandey
|RDC 07101 |Inbound Compliance|
*ca7101ibc@wal-mart.com
Monday-Friday: 05:00-13:30
Phone: 403 250 3648 Ext 66157
Walmart Logistics
3400 - 39 Avenue NE
Calgary, Alberta T1Y 7J4
Walmart*Save money. Live better.

-----Original Message-----

From: Peter <p.lobo@jlaacanada.com>
Sent: Friday, December 13, 2024 1:42 PM
To: DC 7101 Inbound Compliance <ca7101ibc@wal-mart.com>
Subject: EXT: RE: Vendor Cost Recovery Notice (Vendor: 9555, Record-ID: 3458783)

EXTERNAL: Report suspicious emails to Email Abuse.

Hello,

With reference to the above attached Vendor Cost Recovery Notice, this is to inform you that all similar items are always packed together and also on the same pallets. Only items that are less than a pallet load are mixed with other items. Again, even with mixed items, similar items are always packed together.

If you are claiming " Items are all mixed up within the pallet. Like items with full layers aren't kept together within the same layer" then please send us images of pallets that were loaded in this manner.

There is definitely no way that 204 cases were packed and shipped in this manner.

Regards,
Peter A. Lobo

E & E Canada Co. Ltd.
(289) 851-1277; Ext. 232
p.lobo@jlaacanada.com

-----Original Message-----

From: DoNotReply via walmartcaclaims <walmartcaclaims@jlahome.com>
Sent: Friday, December 13, 2024 1:58 PM
Subject: Vendor Cost Recovery Notice (Vendor: 9555, Record-ID: 3458783)

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| NOTE: Charges for this Ticket # may take 4-6 weeks to appear on your account.

| REVERSAL REQUESTS MAY ONLY BE SUBMITTED ONCE THE CHARGE HAS BEEN DEDUCTED FROM YOUR ACCOUNT.

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Please do not reply to this message. If you have questions, see the instructions at the bottom of this message.

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PURCHASE ORDER INFORMATION

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Ticket # : 3458783 (refer to this when contacting us)

Date Received @ DC : 12/04/24 (MM/DD/YYYY)

Vendor Name : E & E CANADA CO. LTD

Vendor # : 9555

DC # : 7101

PO # : 3050832022

PO Type : 33

PO Dept. : 22

Carrier Name : CNIR

Trailer # : OOCU800966

PO Line # : multiple items

Item # :

Case Barcode # :

Item Description :

Appointment # : 61125985

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NON-COMPLIANCE DETAIL

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Ticket Type / Description : SMNC / Supplier Manual

Compliance Code / Description : 4026 / MI - Mixed Items - Like Items in pallet/layer

Compliance Code Definition : Like items were not kept together on the same pallet and/or within the same layer

Total cases : 204

IBC Resolution : Dock - Received

Vendor Disposition :

Compliance Code Additional Info : Details: Items are all mixed up within the pallet. Like items with full layers aren't kept together

within the same layer and segregated using slip sheets. Receiver has to sort each item prior to

receiving causing delays in receiving process.; Additional Details: ;

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COST RECOVERY NON-COMPLIANCE CHARGES

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Handling Recovery      : 1,356.60
Outbound Transportation Recovery : 0.00
Inbound Transportation Recovery : 0.00
Processing Recovery    : 158.00
Total Tax              : 75.73
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Total                  : 1,590.33

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GST/HST REG# 137466199 RT 0001

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Contact List - Inbound Compliance (Updated Oct 2024)
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Region	DC-Type	DC	Email
1	HVDC	6081/6083/6064	ca6081ibc@wal-mart.com
	PDC	6080	ca6080ibc@wal-mart.com
	RDC	7101	ca7101ibc@wal-mart.com
	GDC	6072	ca6072ibc@wal-mart.com
2	ADC	6004	ca6004ibc@wal-mart.com
	HVDC	7088	ca7088ibc@wal-mart.com
	PDC	7072/7080/7087	ca7087ibc@wal-mart.com
	RDC	7102	ca7102ibc@wal-mart.com
3	HVDC	6097	ca6097ibc@wal-mart.com
	PDC	6098	ca6098ibc@wal-mart.com
	PDC	6099	ca6099ibc@wal-mart.com
	RDC	7103	ca7103ibc@wal-mart.com

For all issues related to "Ticket Type / Description : VPNC or VRNC",

please contact: calnbound@Wal-Mart.com