



Peter <p.lope@jlaacanada.com>

Re: EXT: FW: Vendor Cost Recovery Notice (Vendor: 9555, Record-ID: 3455860)

1 message

Peter <p.lope@jlaacanada.com>

Fri, Dec 27, 2024 at 9:58 AM

To: DC 7102 Inbound Compliance <ca7102ibc@wal-mart.com>

Cc: DC 7102 Inbound Compliance <ca7102ibc@wal-mart.com>

Good morning, Leena

Thank you for your response and the attached images, but it is not possible that this pallet was shipped out in that condition from our warehouse.

As mentioned in my initial email, all of our goods are shipped out on new pallets. Also, due to the dimensions of these cartons, these cartons are stacked end to end on the pallets and since the image is showing that the cartons are the second board, then that would mean that the cartons on the other end of this pallet would all be sticking out. IF the cartons were stacked in the manner, then they would have been damaged while loading the container.

As such, we are disputing this claim, as this pallet was damaged while offloading the trailer, as it is obvious that the forklift driver pushed the goods in, when trying to pick up the pallet.

Kindly reverse these charges and confirm.

Thank you.

Thank you

*Regards,
Peter A. Lobo*

E & E Canada Co. Ltd.
(289) 851-1277; Ext. 232
p.lope@jlaacanada.com

On Sat, Dec 14, 2024 at 9:08 AM DC 7102 Inbound Compliance <ca7102ibc@wal-mart.com> wrote:

Good day,

Please see attached images from the receiving dock in reference to Record Id#3455860.

Thank you,

Leena Khanna WFP-Region 2 Inbound Compliance

Phone: (905) 670 -9966 Ext #60466

Leena.khanna@walmart.com

Ca7102ibc@wal-mart.com

Ca7102pod@wal-mart.com

Walmart Logistics – DC7102

6800 Maritz Drive

Mississauga, ON L5W 1W2

Save money. Live better.

This email and any files transmitted with it are confidential and intended solely for the individual or entity to whom they are addressed. If you have received this email in error destroy it immediately.

*** Walmart Canada Logistics Confidential

-----Original Message-----

From: Peter <p.lobo@jlaacanada.com>
Sent: Friday, December 13, 2024 3:43 PM
To: DC 7102 Inbound Compliance <ca7102ibc@wal-mart.com>
Subject: EXT: FW: Vendor Cost Recovery Notice (Vendor: 9555, Record-ID: 3455860)

EXTERNAL: Report suspicious emails to Email Abuse.

Regards,
Peter A. Lobo

E & E Canada Co. Ltd.
(289) 851-1277; Ext. 232
p.lobo@jlaacanada.com

-----Original Message-----

From: Peter <p.lobo@jlaacanada.com>
Sent: Wednesday, December 4, 2024 12:05 PM
To: 'DoNotReply@wal-mart.com' <DoNotReply@wal-mart.com>
Subject: RE: Vendor Cost Recovery Notice (Vendor: 9555, Record-ID: 3455860)

Hello,

With reference to the above mentioned charge, please send us images of this "inadequate pallets (Broken / Unstable)", as all of our order are shipped out on new pallets.

Regards,
Peter A. Lobo

E & E Canada Co. Ltd.
(289) 851-1277; Ext. 232
p.lobo@jlaacanada.com

-----Original Message-----

From: DoNotReply via walmartcaclaims <walmartcaclaims@jlahome.com>
Sent: Wednesday, December 4, 2024 12:00 PM
Subject: Vendor Cost Recovery Notice (Vendor: 9555, Record-ID: 3455860)

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| NOTE: Charges for this Ticket # may take 4-6 weeks to appear on your account.
| REVERSAL REQUESTS MAY ONLY BE SUBMITTED ONCE THE CHARGE HAS BEEN DEDUCTED FROM YOUR ACCOUNT.

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Please do not reply to this message. If you have questions, see the instructions at the bottom of this message.

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PURCHASE ORDER INFORMATION
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Ticket # : 3455860 (refer to this when contacting us)

Date Received @ DC : 11/27/24 (MM/DD/YYYY)

Vendor Name : E & E CANADA CO. LTD
Vendor # : 9555
DC # : 7102
PO # : 6150802515
PO Type : 33

PO Dept. : 22
 Carrier Name : ICBT
 Trailer # : A53303
 PO Line # : multiple items
 Item # :
 Case Barcode # :
 Item Description :
 Appointment # : 61123365

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 NON-COMPLIANCE DETAIL
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Ticket Type / Description : SMNC / Supplier Manual
 Compliance Code / Description : 4003 / BP - Inadequate Pallets - Broken / Unstable
 Compliance Code Definition : Merchandise was shipped on inadequate
 pallets (Broken / Unstable)
 Total cases : 30
 IBC Resolution : Dock - Charged
 Vendor Disposition :

Compliance Code Additional Info : Details: Freight shipped on broken pallet; Additional Details: ;

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 COST RECOVERY NON-COMPLIANCE CHARGES
 =====

Handling Recovery : 199.50
 Outbound Transportation Recovery : 0.00
 Inbound Transportation Recovery : 0.00
 Processing Recovery : 158.00
 Total Tax : 46.48

 Total : 403.98

GST/HST REG# 137466199 RT 0001

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 Contact List - Inbound Compliance (Updated Oct 2024) =====
 =====

Region	DC-Type	DC	Email
1	HVDC	6081/6083/6064	ca6081ibc@wal-mart.com
	PDC	6080	ca6080ibc@wal-mart.com
	RDC	7101	ca7101ibc@wal-mart.com
	GDC	6072	ca6072ibc@wal-mart.com
2	ADC	6004	ca6004ibc@wal-mart.com
	HVDC	7088	ca7088ibc@wal-mart.com
	PDC	7072/7080/7087	ca7087ibc@wal-mart.com
	RDC	7102	ca7102ibc@wal-mart.com
3	HVDC	6097	ca6097ibc@wal-mart.com
	PDC	6098	ca6098ibc@wal-mart.com
	PDC	6099	ca6099ibc@wal-mart.com
	RDC	7103	ca7103ibc@wal-mart.com

For all issues related to "Ticket Type / Description : VPNC or VRNC",

please contact: calnbound@Wal-Mart.com