

FW: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

 Janis Auyang <janis.auyang@jlahome.com>
To: You

   
Wed 6/19/2024 1:31 PM

Kathy

Please validate CB2401051, I will change the responsible party to EEC.

Thank you!

Janis Auyang

AR Manager
E & E Co., Ltd. dba JLA Home
45875 Northport Loop East, Fremont, CA 94538
janis.auyang@jlahome.com P: 510.490.9788 x 135 F: 510.403.7270

From: Ping Gao <ping.gao@jlahome.com>
Sent: Wednesday, June 19, 2024 10:24 AM
To: Janis Auyang <janis.auyang@jlahome.com>; Kathy Ramirez <kathy.ramirez@ship8.com>
Subject: RE: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Hello Janis

I don't know, NMFC was not maintained, after category is setup, nobody go back to verify, we only knew they were wrong when customer give us chargeback, then I will get with traffic to find out what's correct code and update them accordingly. we don't have a dept who handle this.

Best Regards

Ping Gao
Distribution Manager
E&E Co Ltd DBA JLA Home
Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Janis Auyang <janis.auyang@jlahome.com>
Sent: Wednesday, June 19, 2024 10:16 AM
To: Ping Gao <ping.gao@jlahome.com>; Kathy Ramirez <kathy.ramirez@ship8.com>
Subject: RE: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Hi Ping

Noted – in this case who should be responsible for this chargeback since I assume this is valid?

Thank you!

Janis Auyang

AR Manager
E & E Co., Ltd. dba JLA Home
45875 Northport Loop East, Fremont, CA 94538
janis.auyang@jlahome.com P: 510.490.9788 x 135 F: 510.403.7270

From: Ping Gao <ping.gao@jlahome.com>
 Sent: Wednesday, June 19, 2024 10:01 AM
 To: Kathy Ramirez <kathy.ramirez@ship8.com>; Janis Auyang <Janis.auyang@jlahome.com>
 Subject: RE: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Hello Janis
 I have got the updated class for NMFC 79300, What we had in system are not updated. I am working with UCT to update them all.
 thanks

Category	Average of CF Per CA	Average of Weight	Density	FC
100	12.33080531	41.8699963	3.40	250
101	7.018927254	25.93181454	3.7	250
102	17.30316358	64.9	3.8	250
103	13.92686778	67.72859855	4.87	175
104	6.032924082	26.92624444	4.48	175
105	7.496626222	39.19740546	5.2	175
106	26.97802543	81.23107378	3.0	250
107	10.87371699	85.62581133	7.9	125
108	8.547550192	42.08568484	4.9	175
109	11.51661999	46.671051	4.05	175
110	15.30615234	70.345	4.59	175
112	6.372606401	50.680884	7.9	125
115	29.56954065	88.33676081	2.98	250
116	7.165129246	50.66158372	7.0	125
120	6.945951118	48.87731437	7.07	125
121	11.54735476	84.37730503	7.33	125
122	10.59360759	82.69702783	7.86	125
124	2.100097656	16.519824	7.86	125
125	5.10049781	26.26282649	5.1	175
130	8.689638103	76.27762536	8.77	100
131	11.95539881	113.6293329	9.5	100
133	14.50378209	95.27283747	6.57	125
135	5.229666456	46.42575091	8.9	100
136	8.346296248	57.24836615	6.89	125
137	19.20466986	126.6618135	6.66	125
138	10.27836552	110	10.78	92.5
145	11.08931546	35.53142857	3.22	250
146	5.090043773	37.36152857	7.47	125

-
 Best Regards
 Ping Gao
 Distribution Manager

From: Ping Gao <ping.gao@jlahome.com>
Sent: Monday, June 17, 2024 3:51 PM
To: 'Kathy Ramirez' <kathy.ramirez@ship8.com>; 'Janis Auyang' <Janis.auyang@jlahome.com>
Subject: RE: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Hello all

The NMFC and class number is coming from item master. The items are setup as 79300 and class 150. I will have traffic to verify this one and advise. thanks

Best Regards
Ping Gao
Distribution Manager
E&E Co Ltd DBA JLA Home
Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Kathy Ramirez [<mailto:kathy.ramirez@ship8.com>]
Sent: Monday, June 17, 2024 2:28 PM
To: Janis Auyang; Ping Gao
Subject: Fw: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Good afternoon,

Please see SV3 OP's email below and attached routing sheet. Class per item on BOL, 150, is the same as the one in routing sheet. Stephanie advised to contact Distribution. So Distribution is the one who provides the class?

Thanks,

Kathy Ramirez
Compliance Chargeback Manager
550 Northport Pkwy
Port Wentworth, GA 31407

From: Stephanie Lyles <stephanie.lyles@ship8.com>
Sent: Monday, June 17, 2024 7:46 AM
To: Kathy Ramirez <kathy.ramirez@ship8.com>
Cc: Etosha Ortiz <ETOSHA.ORTIZ@ship8.com>; Edward Maxwell <Edward.maxwell@ship8.com>; Whitney Ellis <whitney.ellis@ship8.com>
Subject: Re: Fw: COLONYWHS - CK#527934 Inquiry Vendor: Olliix/ JLA Home.....CB2401051.....\$975.38

Kathy,

The class on the BOL is the same as the class on the routing sheet. See attached routing sheet. You need to contact distribution on class per the item.

On Sun, Jun 16, 2024 at 7:59 PM Kathy Ramirez <kathy.ramirez@ship8.com> wrote:

Good morning,

Please see AR's email below and attachment with detail information. According to Colony, we assigned a class 150 when it should have been 250, see screenshots below.

Who assigns/inputs the class on the BOL? Please review the information. Unless other information and supporting documentation is provided, I will validate the CB based on the information provided by Colony.

Please advise as soon as possible.

Thanks,

