

We sent an email letting UPS know the trailer was ready on 1/31/24 at 11:45am. Even though they had only picked up 3 trailers that day UPS did not arrive to pick it up until 2/1/24 at 12:40am. Several calls were made to UPS to try to fix the situation but they did not get here in time.

Below is Fernando's email to the carrier.

From: Fernando Acevedo [mailto:fernando.acevedo@ship8.com]

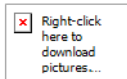
Sent: Wednesday, January 31, 2024 11:45 AM

To: Fernando Acevedo; to: UPSSAVGA@ups.com; rfutch@ups.com; Hershha Pipkin; Matthew Hand; Angela Clark; Alejandra Becerra; Jehn Gimenez; Miranda Thornburg; DeAnna Beattie

Subject: UPS trailer is ready for pick up (CSN)

827824 UPS trailer is ready for pick up.

Thank you,



Fernando Acevedo

Sorter Lead

550 Northport Pkwy

Port Wentworth, GA 31407

O:912.373.7778 x 3743

Below are the screenshot from UPS Trailer Reservation System page showing that they came to drop off some trailers but only picked up 3. Their CAP it's 5 per day and only got 3 on 1/31/2024.

<p>UALGA SHIP8GA Pull Time 01/31 12:40 AM EST Arrived 01/31 1:28 AM EST Job SJA1 Tractor 252425</p>	<p>Self Help</p> <p>Approved <input checked="" type="checkbox"/> Scheduled <input checked="" type="checkbox"/> In Transit <input checked="" type="checkbox"/> On Property <input checked="" type="checkbox"/> Complete <input checked="" type="checkbox"/></p>	<p>From UPS 844117 SSR (ZZZ) UALGA Due 02/03 E Sort 0% 0 Bay Ground 0 Pallets</p> <p>To UPS 844117 SSR (ZZZ) FDWGA Due 01/31 E Sort 0% 0 Bay Ground 0 Pallets</p>
<p>Switch Planned OALGA SHIP8GA Pull Time 01/31 5:13 AM EST Arrived 01/31 7:29 AM EST Job STF1 Tractor 252422</p>	<p>Approved <input checked="" type="checkbox"/> Scheduled <input checked="" type="checkbox"/> In Transit <input checked="" type="checkbox"/> On Property <input checked="" type="checkbox"/> Complete <input checked="" type="checkbox"/></p>	<p>From UPS Tractor Only OALGA Due 01/31 C Sort 0% 0 Bay Ground 0 Pallets</p> <p>To UPS Tractor Only SPDGA Due 01/31 D Sort 100% 0 Bay Ground 0 Pallets</p>
<p>Switch Planned OALGA SHIP8GA Pull Time 01/30 9:36 AM EST Arrived 01/31 9:43 AM EST Job SPJ1 Tractor 249674</p>	<p>Approved <input checked="" type="checkbox"/> Scheduled <input checked="" type="checkbox"/> In Transit <input checked="" type="checkbox"/> On Property <input checked="" type="checkbox"/> Complete <input checked="" type="checkbox"/></p>	<p>From UPS 730524 SSR (ZZZ) OALGA Due 01/29 C Sort 2% 24 Bay Ground 0 Pallets</p> <p>To UPS Tractor Only SPDGA Due 01/31 T Sort 100% 0 Bay Ground 0 Pallets</p>
<p>Switch Planned OALGA SHIP8GA Pull Time 01/31 9:51 AM EST Arrived 01/31 9:50 AM EST Job CPUS Tractor</p>	<p>Approved <input checked="" type="checkbox"/> Scheduled <input checked="" type="checkbox"/> In Transit <input checked="" type="checkbox"/> On Property <input checked="" type="checkbox"/> Complete <input checked="" type="checkbox"/></p>	<p>From UPS Tractor Only OALGA Due 01/31 C Sort 0% 0 Bay Ground 0 Pallets</p> <p>To UPS Tractor Only SPDGA Due 01/31 T Sort 100% 0 Bay Ground 0 Pallets</p>
<p>Switch Planned OALGA SHIP8GA Pull Time 01/31 6:27 PM EST Arrived 01/31 4:57 PM EST Job CPUS Tractor</p>	<p>Approved <input checked="" type="checkbox"/> Scheduled <input checked="" type="checkbox"/> In Transit <input checked="" type="checkbox"/> On Property <input checked="" type="checkbox"/> Complete <input checked="" type="checkbox"/></p>	<p>From UPS Tractor Only OALGA Due 01/31 C Sort 0% 0 Bay Ground 0 Pallets</p> <p>To UPS 181195 SSR (ZZZ) SPDGA Due 01/31 T Sort 100% 0 Bay Ground 0 Pallets</p>
<p>Switch Planned OALGA SHIP8GA Pull Time 01/31 7:23 PM EST Arrived 01/31 7:27 PM EST Job SCX3 Tractor 277507</p>	<p>Approved <input checked="" type="checkbox"/> Scheduled <input checked="" type="checkbox"/> In Transit <input checked="" type="checkbox"/> On Property <input checked="" type="checkbox"/> Complete <input checked="" type="checkbox"/></p>	<p>From UPS 187097 45R (J) OALGA Due 01/01 E Sort 0% 0 Bay Ground 0 Pallets</p> <p>To UPS 839106 SSR (JIS) SPDGA Due 02/03 L Sort 100% 0 Bay Ground 0 Pallets</p>

Carrier picked up the trailer on 02/01/24

Tractor	-	Property	To UPS	53ft (ZZZ)	SPDGA Due 02/01	T Sort	100% 0
				Bay	Ground		0 Pallets
Switch	Planned						
OALGA	SHIP8GA						
Pull Time	02/01 12:40 AM EST						
Arrived	02/01 12:00 AM EST						
Job	SJA1						
Tractor	252425						
			From UPS	874876 53ft (ZZZ)	OALGA Due 01/31	E Sort	0% 0
				Bay	Ground		0 Pallets
			To UPS	827824 53ft (ZZZ)	SPDGA Due 02/01	D Sort	100% 0
				Bay	Ground		0 Pallets

JLA HOME, INC. Vendor # 1329463

Carrier was notified of completed trailer on 1/31/24(First screen shot)

Cap was not met on 01/31/24 (Second screen shot)

Trailer was picked up on 02/01/24 (third screen shot)

ASN was sent when the trailer picked up on 02/01/24.

