

NAVY EXCHANGE SERVICE COMMAND

3280 Virginia Beach Blvd, Virginia Beach, VA 23452

TRANSPORTATION CHARGEBACK

Chargeback Number		
CB	10035	SD

Entry Date
12/6/2023

Vendor	Duns Number	Excess Charge	Processing Fee	Chargeback Amount
E&E CO LTD.	053909938	\$1,592.00	\$300.00	\$1,892.00

Issued To

Condition requiring chargeback

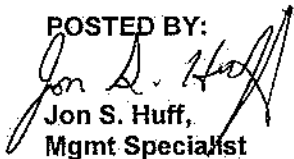
Failed to provide correct weight and cube at routing . Routed 785# reweighed at 3225# , variance of 2440#. Due to error Vendors system , Exprcted cost was \$527.26 .please see second page for chargeback comments.

Shipment Specifics

Carrier / Invoice	Reference Document	strPONumber
TFORCE	374664835	36408696
Cntr Size	Booking Number	
Freight Charge	Weight (if relevant)	
\$2,129.26	0	

Accounting Information

Excess Charge		
\$1,592.00	080990	990244/51055
Processing Fee		
\$300.00	000000	77 59230

<p>AUTHORIZED BY: PEGGY PENCE, Transportation Manager</p>	<p>POSTED BY:  Jon S. Huff, Mgmt Specialist</p>	<p>DATE: 12/6/23</p> <p style="text-align: center;">Traffic</p>
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Reference chargeback number on all correspondence regarding this chargeback.
 Refer inquiries in writing to: Nexcom / 3280 Virginia Beach Blvd / Virginia Beach, VA 23452 Attn: Peggy Pence or by email to Margaret.Pence@nexweb.org

Note: Chargeback amount = Excess Freight Charge + Processing Fee. Chargeback amount will be deducted from the next Accounting Remittance.

CB 10035

NEXCOM Transportation Department
3280 Virginia Beach Blvd., Virginia Beach, VA 23452

CHARGEBACK FORM

Date	12/6/23
Issued By	CS
NEX Shipment ID	NEX.1898203
Vendor	E & E CO., LTD.
DUNS Number	053909938
PO Number	36408696
Department	W244
NEX Store / DC	983
Carrier	TFORCE
PRO Number	374664835
Total Charges on PRO	\$2129.26
Amount to Charge Back	\$1592.00
Processing Fee	\$300.00
Reasons	9
Comments	Routed 785# reweighed at 3225#, variance of 2440#. Due to error in Vendors system. Expected cost was \$527.26
Routed 785# reweighed at 3225#, variance of 2440#. Due to error in Vendors system. Expected cost was \$527.26.	

1. Failure to comply with NEXCOM Vendor Shipping Instructions, Section X and NEXCOM EDI 753/754 Shipping Instructions, Section XIII: **Order Releases/POs with the same shipment ID are to be consolidated on one bill of lading. If unable to consolidate, create a Master bill listing all underlying bill of lading numbers with associated POs.**
2. Shipped via Air Freight without authorization.
3. FOB Destination shipped collect on NEXCOM third party account.
4. Failed to ship via specified carrier. Should have used:
5. Detention charges.
6. Duplicate/Erroneous Order Release resulted in replanning.
7. Failed to use NEX TMS assigned routing or to contact nex.traffic.management.group@nexweb.org.
8. Shipped to wrong destination.
9. Failed to provide the correct weight and cube when the shipment was routed.
10. Other

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Buy Shipment

1 of 1 [New](#) [Edit](#) [Actions](#)

Shipment ID 1898203	Service Provider ID FORCE FREIGHT	Transport Mode LTL	Domain Name NEX	Status
Total Trans Cost	Original Invoice Cost	Total Matched Invoice Cost	Total Approved Cost	
Number Of Orders 1	Number Of Stops 2	Driver ID	Secondary Driver ID	
Power Unit ID	Total Pieces of Equipment Ordered			

[More](#)

[Booking Information](#)

[Route Execution](#)

[Reference Numbers](#)

Reference Number Qualifier ID	Reference Number	Reference Number Qualifier Description
BL	LTL-00802689	BILL OF LADING NUMBER
BT	P	TO SYMCOA
CARRIER SOC	06757163000617504	BILL OF LADING NUMBER REPORTED BY CARRIER
CARRIER WEIGHT	785	WEIGHT REPORTED BY CARRIER (LB)
CARRIER WEIGHT	3225	WEIGHT REPORTED BY CARRIER (LB)
FREIGHT TERMS	B1	FREIGHT TERMS
GLOG	NEX.1898203	G-LOG IDENTIFIER
ORDER SUPPLIER	NEX.36408895-001 INTEGRATION	ORDER SUPPLIER INFORMATION
SRC SOC	NEX.36408895-001 ALEX GONZALEZ WOD.SHIP@LAHOME.COM (510) 668-1709	SRC SOC

[Infeasibilities](#)

Feasibility Code ID

TForce Freight

700 Keystone Industrial Park
Scranton, PA 18502
USA

Order Number: NEX.1898203

Issue Date: 08/15/2023

Invoice Number: Not Provided

BILL TO:

Nexcom
3280 VIRGINIA BEACH BLVD
VIRGINIA BEACH, VA 23452
USA

Ship From:

WOODLAND - WOD/WDC
221 Hanson Way
Woodland, CA 95776-6211
USA

Ship To:

NAVY EXCHANGE NORTHEAST DC-
SUFFOLK
1000 Kenyon Ct
Suffolk, VA 23434-8494
USA

Total	Accounting Code
2,129.26	051990990244 51055

Shipped Via	Terms	Payment Terms
UPGF	Prepaid	See Invoice Due Date

Line	Item Number	Description	Quantity	UOM	Unit Price	Total
1		NO DESCRIPTION PROVIDED	585.0000	LB - 1,0000 Pounds	0.9184	537.26
Total						537.26 USD

TForce Freight

700 Keystone Industrial Park
 Scranton, PA 18502
 USA

Invoice Number: 374664835
Issue Date: 08/24/2023
Invoice Due Date: 09/27/2023
Order Number: NEX.1898203

BILL TO:

Nexcom
 3280 VIRGINIA BEACH BLVD
 VIRGINIA BEACH, VA 23452
 USA

Ship From:

E & E CO LTD
 221 Hanson Way
 Woodland, CA 95776-6211
 USA

Ship To:


NAVY EXCHANGE
 1000 Kenyon Ct
 Suffolk, VA 23434-8494
 USA

Shipped Via	Invoice Due Date	Payment Terms
UPGF	2023-09-27T00:00:00	See Invoice Due Date


Line	Item Number	Description	Quantity	UOM	Unit Price	Total
1	SHEET SET AND PILLOWCASE	SHEET SET AND PILLOWCASE NMFC 000175-00 50	3,225.0000	LB - 1.0000 Pounds	0.7514	2,423.27
2	Discount - DSC		1.0000	EA - 1.0000 Each	0.2490	-603.39
3	Fuel Charge - FUE		1.0000	EA - 1.0000 Each	309.3800	309.38
Sub Total						2129.26
Tax						
Total Due						USD

SAMPLE FOB ORIGIN TL<L BILL OF LADING

NOT A NEXCOM BILL OF LADING FORM

SHIP FROM		Bill of Lading Number: 06757183000817504
Name: E & E COMPANY LTD	 (402)06757163000817504	
Address: 221 Hanson Way		
City/State/Zip: Woodland, CA 95776		

SHIP TO		CARRIER NAME: TFORCE FREIGHT
Name: Nexcom DC # 984 Location #: 984	Responsible Acct.No:	
Address: NEX NE DC Suffolk	Trailer number: 929088	
City/State/Zip: 1000 Kenyon Court, 984	Seal number(s): NA	
City/State/Zip: Suffolk, VA 23434	SCAC: UPGF ODOMETER ARRIVE DEPART DESTINATION	

THIRD PARTY FREIGHT CHARGES BILL TO:		Pro Number: 374664835
Name: NEXCOM Transportation Office	 TForce Freight 374 664 835 SCM	
Address: 3280 Va. Beach Blvd.		
City/State/Zip: VIRGINIA BEACH, VA 23452		

SPECIAL INSTRUCTIONS: U.S. GOVERNMENT TENDER NUMBER _____ APPLIES. NEX.1898203 Call In # 0222336408696W244984	Freight Charge Terms: (freight charges are prepaid unless marked otherwise) Prepaid: <input type="checkbox"/> Collect: <input type="checkbox"/> 3rd Party: <input checked="" type="checkbox"/> <input type="checkbox"/> Master Bill of Lading with attached underlying Bills of Lading
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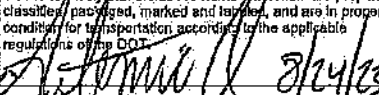
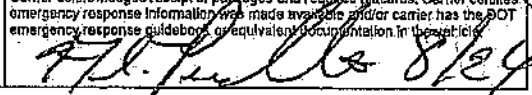
CUSTOMER ORDER INFORMATION				
CUSTOMER ORDER NUMBER	# PKGS	WEIGHT	PALLET/SLIP	ADDITIONAL SHIPPER INFO
0036408696	140	585.20	Y N	
Grand Total	140	585.20		

CARRIER INFORMATION								
HANDLING UNIT		PACKAGE		WEIGHT	H.M. (X)	COMMODITY DESCRIPTION <small>Commodities requiring special or additional care or attention in boxing or stowing must be so marked and packaged as to ensure safe transportation with ordinary care. See Section 2(e) of NMFC Item 350</small>	PACKAGE	
QTY	TYPE	QTY	TYPE				NMFC #	CLASS
4	Pallet			200.00		Pallet		
		140	ctns	585.20		Sheet Set & Pillowcase	49390 Sub 4	175
4		140		785.20		Grand Total		

Where the rate is dependent on value, shippers are required to state specifically in writing the agreed or declared value of the property as follows: *The agreed or declared value of the property is specifically stated by the shipper to be not exceeding _____ per _____	COD Amount: _____ Fee Terms: Collect: <input type="checkbox"/> Prepaid: <input type="checkbox"/> Customer check acceptable: <input type="checkbox"/>
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NOTE Liability Limitation for loss or damage in this shipment may be applicable. See 49 U.S.C. 14706(c)(1)(A) and (B).

RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations.	The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.
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SHIPPER SIGNATURE / DATE <small>This is to certify that the above named materials are properly classified, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the DOT.</small>  8/24/23	Trailer Loaded: <input checked="" type="checkbox"/> By Shipper <input type="checkbox"/> By Driver	Freight Counted: <input checked="" type="checkbox"/> By Shipper <input type="checkbox"/> By Driver/pallets said to contain <input type="checkbox"/> By Driver/Pieces	CARRIER SIGNATURE / PICKUP DATE <small>Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent documentation in the vehicle.</small>  8/24/23
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TForce Freight
P.O. Box 1216
Richmond, Virginia 23218-1216
1-800-333-7400
<https://www.tforcefreight.com>

WEIGHT CERTIFICATE

Freight Bill Number: 374664835
Weighing performed at NFK Service Center

Weighed Date: 8/30/2023

WEIGHT CERTIFICATION

We certify that the mentioned shipment has been weighed and that the correct weight as stated is the true and accurate weight of the shipment. The scales used are certified 'legal for trade' and are maintained to conform to all established federal and state guidelines. Established procedures for verifying weight meets the guidelines published in the National Motor Freight Classification 100-series items 360 and 995 and the UPGF 102-series rules tariff items 362 and 990.

	Handling Units	Weight (lbs.)
	1	825
	1	825
	1	810
	1	765
Actual Scale Total	4	3,225

Sweeney, Christine

From: Carlos Reynolds <Carlos.Reynolds@ship8.com>
Sent: Wednesday, September 27, 2023 11:00 AM
To: Sweeney, Christine; WOD.SHIP@jlahome.com; elaine.sepe@oalogistics.com
Cc: Burke, Jeffrey
Subject: [Non-NEXCOM Source] RE: TFORCE PRO# 374664835 PO# 36408696 / NEX.1898203-Weight Variance 2nd request

Good morning Christine,

Your reweight is correct. we found error in our system with the packaging weight.

Thank you



SHIP8 INC.
Carlos Reynolds
Operation Manager
2222 East Beamer St.
Woodland, CA 95776

O:530.669.5991 x 102

From: Sweeney, Christine [mailto:Christine.Sweeney@NEXWEB.ORG]
Sent: Wednesday, September 27, 2023 6:59 AM
To: WOD.SHIP@JLAHOME.COM; elaine.sepe@oalogistics.com
Cc: Burke, Jeffrey
Subject: RE: TFORCE PRO# 374664835 PO# 36408696 / NEX.1898203- Weight Variance 2nd request
Importance: High

Good morning Alex/Elaine,

Please see below and assist.

(View in HTML if applicable)

Thank you,

Christine Sweeney
Lead Traffic Management Specialist
Navy Exchange Service Command (NEXCOM)
3280 Virginia Beach Blvd.
Virginia Beach, VA 23452

Christine.Sweeney@NEXWEB.ORG

Review Vendor Shipping Instructions by clicking the link below

From: Sweeney, Christine
Sent: Thursday, September 21, 2023 2:52 PM
To: 'WOD.SHIP@JLAHOME.COM' <WOD.SHIP@JLAHOME.COM>
Cc: Burke, Jeffrey <Jeffrey.Burke@NEXWEB.ORG>
Subject: TForce PRO# 374664835 PO# 36408696 / NEX.1898203- Weight Variance
Importance: High

Hello Alex,

PO# 36408696 / NEX.1898203 shipped at a total of 785#. As per below TForce Freight Weight Certificate this was reweighed at 3225#, a variance of 2440#. Can you please review and advise if the reweigh could be correct (product, packaging and pallet weight)? If not can you please provide a packing slip and specification/catalog sheet so we may submit a weight review request to TForce. Your assistance is greatly appreciated.

(View in HTML)



TForce Freight
P.O. Box 1216
Richmond, Virginia 23218-1216
1-800-333-7400
<https://www.tforcefreight.com>

WEIGHT CERTIFICATE

Freight Bill Number: 374664835
Weighing performed at NFK Service Center

Weighed Date: 8/30/2023

WEIGHT CERTIFICATION

We certify that the mentioned shipment has been weighed and that the correct weight as stated is the true and accurate weight of the shipment. The scales used are certified 'legal for trade' and are maintained to conform to all established federal and state guidelines. Established procedures for verifying weight meets the guidelines published in the National Motor Freight Classification 100-series items 360 and 995 and the UPGF 102-series rules tariff items 362 and 990.

	Handling Units	Weight (lbs.)
	1	825
	1	825
	1	810
	1	765
Actual Scale Total	4	3,225

Thank you,

Christine Sweeney
Lead Traffic Management Specialist
Navy Exchange Service Command (NEXCOM)
3280 Virginia Beach Blvd.
Virginia Beach, VA 23452

Christine.Sweeney@NEXWEB.ORG

Review Vendor Shipping Instructions by clicking the link below

<https://www.mynavyexchange.com/nex/doing-business-with-us/traffic-transportation-department>