

SUPPLIER: E & E CO LTD

INV DATE	STORE #	DEPT #	INVOICE #	P.O. #	SUPPLIER #	DUE DATE	COST	RECEIVING	DISCOUNT
TFC043	05-8075	3057	121026967	17	444096	10/25/2022	\$22.35(CR)		
TFC043	05-8075	3057	121026967	20	444096	10/25/2022	\$165.19(CR)		
TFC043	05-8075	3057	121026967	22	444096	10/25/2022	\$9,190.62(CR)		

COMMENTS: \_\_\_\_\_

WALMART INC./SAMS CLUB  
 AUDIT & RECOVERIES  
 1108 SE 10TH STREET  
 BENTONVILLE, AR 72716-0665  
 NOTIFICATION OF CLAIM

DATE: 10/31/2022  
 TO: E & E CO LTD

CLAIM NUMBER: 121026967  
 SUPPLIER NUMBER: 444096

WALMART INC EMPLOYS THE INDUSTRY ACCEPTED PRACTICE OF REVIEWING, BY SUPPLIER, ALL TRANSACTIONS BETWEEN THE  
 SUPPLIER AND WALMART INC.  
 CORRESPONDENCE REGARDING THIS CLAIM SHOULD BE SENT TO THE ADDRESS LISTED ABOVE.

CLAIM TYPE	AREA OF RESPONSIBILITY	CLAIM EXPLANATION	AMOUNT PENDING
TFC043	WTRF	<p>A review of the freight payment system has identified where freight has been paid on shipments that were shipped on the same date and to the same location but not properly combined on a single and/or master bill of lading. The reason we have this guidance in place is due to suppliers setting the pickup appointments with our LTL carriers directly.</p> <p>For loads with multiple destination addresses which are routed through a consolidation center, suppliers must prepare one master bill of lading, in duplicate, for the total tender. The body of the master bill of lading must contain the total number of cartons, pallets/slips (if applicable), cube, and weight by purchase order.</p> <p style="text-align: center;">The following is to recover for excess freight paid by Wal-Mart.</p>	<hr style="border-top: 3px double #000;"/> \$9,378.16(CR)

AUDITOR: krogers

DATE	APPROVED BY	TITLE
<u>2022-10-31</u>	<u>Kelly Rogers</u>	<u>Auditor</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

THE DEDUCTION(S) EXPLAINED ON THIS CHARGE BACK WILL APPEAR ON A FUTURE CHECK BY REFERENCING THE CLAIM NUMBER ON THE REMITTANCE ADVICE.

**SUPPLIER NAME:** E & E CO LTD  
**SUPPLIER NUMBER:** 444096  
**CLAIM NUMBER:** 121026967  
**TYPE OF CLAIM:** TFC043 -- Failure to Consolidate on a Single Bill of Lading  
**CLAIM TOTAL:** \$9,378.16 FTC: \$ 9378.16  
MBL: \$ 0.00

**CLAIM EXPLANATION:** A review of the freight payment system has identified where freight has been paid on shipments that were shipped on the same date and to the same location but not properly combined on a single and/or master bill of lading. The reason we have this guidance in place is due to suppliers setting the pickup appointments with our LTL carriers directly.

For loads with multiple destination addresses which are routed through a consolidation center, suppliers must prepare one master bill of lading, in duplicate, for the total tender. The body of the master bill of lading must contain the total number of cartons, pallets/slips (if applicable), cube, and weight by purchase order.

The following is to recover for excess freight paid by Wal-Mart.

**SUPPORTING MATERIAL:**

- \* Notification of Claim
- \* Claim Detail
- \* Supporting policy attachments

**PLEASE ADDRESS ANY INQUIRIES CONCERNING THIS CLAIM TO:**

**Walmart Inc./Sams Club**  
**Attn: Kelly Rogers**  
**Phone:**  
**Email: krogers@apexanalytix.com**

WALMART INC.

SUPPLIER NAME: E & E CO LTD

CLAIM NUMBER: CLAIM# 121026967

SUPPLIER NUMBER: 444096

**CLAIM REASON: A review of the freight payment system has identified where freight has been paid on shipments that were not properly combined on a single and/or master bill of lading. The following is to recover for excess freight paid by Wal-Mart.**

Group ID	Ship Date	Origin City	Origin State	Origin Zip	Dest City	Dest State	FTC/MBL Load Nbr	SCAC Code	Pro Nbr	LBS	Amt Paid	PO Nbr	Charge If Combined	Amt Due
5173	8/20/2021	Woodland	CA	95776-6210	Apple Valley	CA	FTC							
							16418064	RETL	742570201					
										\$532.50	2858524563	\$159.75		
							16418070	RETL	742570202			\$35.31	4809386366	\$10.59
							16418070	RETL	742570202			\$647.73	5473661021	\$194.32
							TOTAL		3258.00	\$1,215.54		\$850.88	\$364.66	
5296	3/2/2021	Port Wentworth	GA	31407	Seymour	IN	FTC							
							13888660	RDWY	4943263884			\$174.73	3458523487	\$52.42
							13835972	RDWY	4943263902			\$26.29	8458728028	\$7.89
													TOTAL	1619.00
6159	3/2/2021	Port Wentworth	GA	31407	Hopkinsville	KY	FTC							
							13824426	RDWY	4943263857			\$196.30	3308847266	\$58.89
							13858668	RDWY	4943263920			\$62.45	1009354646	\$18.73
							13858668	RDWY	4943263920			\$49.69	1009354651	\$14.91
							TOTAL	1300.00	\$308.44	\$215.91	\$92.53			
6161	7/16/2021	Port Wentworth	GA	31407-3060	Smyrna	DE	FTC							
							15812038	EXLA	0401511344			\$24.74	4459385925	\$7.42
							15742232	EXLA	0401511345			\$959.99	2573880448	\$288.00
							15742232	EXLA	0401511345			\$194.97	2573880449	\$58.49

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								TOTAL	5499.00	\$1,179.70		\$825.79	\$353.91	
6319	6/15/2021	Woodland	CA	95776-6210	Apple Valley	CA	FTC							
							15398211	RETL	5153225107					
										\$312.97	2858524266			\$93.89
							15398211	RETL	5153225110					
										\$38.47	4809385889			\$11.54
									TOTAL	1750.00	\$351.44		\$246.01	\$105.43
6641	8/25/2021	Port Wentworth	GA	31407-3060	Alachua	FL	FTC							
							16418078	CTII	14973984173					
										\$52.01	2768477796			\$15.60
							16183169	CTII	14973984199					
										\$20.59	9773290918			\$6.18
							16183169	CTII	14973984199					
										\$22.50	2768476249			\$6.75
									TOTAL	1000.00	\$95.10		\$66.57	\$28.53
6642	8/31/2021	Port Wentworth	GA	31407-3060	Bethlehem	PA	FTC							
							15982616	RDWY	5292854345					
										\$232.65	6758526811			\$69.79
							16484520	RDWY	5292854372					
										\$721.93	6758526902			\$216.58
									TOTAL	2303.00	\$954.58		\$668.21	\$286.37
6676	6/30/2021	Port Wentworth	GA	31407-3060	Smyrna	DE	FTC							
							15599073	EXLA	0401484145					
										\$387.01	4258524798			\$116.10
							15599064	EXLA	0401484146					
										\$.87	4459385821			\$.99
							15599064	EXLA	0401484146					
										\$721.13	2573880329			\$216.34
									TOTAL	3689.00	\$1,109.01		\$775.58	\$333.43
6859	4/22/2021	Port Wentworth	GA	31407-3060	Bethlehem	PA	FTC							
							14642862	RDWY	5491825158					

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										\$53.61	6758526283	\$16.08	
				14642862	RDWY	5491825158							
										\$47.31	6758526332	\$14.19	
				14665002	RDWY	5491825167							
										\$473.07	6758526343	\$141.92	
								TOTAL	1781.00	\$573.99		\$401.80	\$172.19
6860	5/25/2021	Woodland	CA	95776-6210	Porterville	CA	FTC						
								15104703	RETL	5153225102			
										\$757.00	4458524041	\$227.10	
								15104701	RETL	5153225103			
										\$18.84	5913795468	\$5.65	
								15104701	RETL	5153225103			
										\$770.49	3258848936	\$231.15	
								TOTAL	3927.00	\$1,546.33		\$1,082.43	\$463.90
6862	7/21/2021	Woodland	CA	95776-6210	Porterville	CA	FTC						
								15848986	RETL	5153225121			
										\$18.64	5913795798	\$5.59	
								15848986	RETL	5153225123			
										\$933.37	3258849350	\$280.01	
								TOTAL	5129.00	\$952.01		\$666.41	\$285.60
6955	6/23/2021	Port Wentworth	GA	31407-3060	Brookhaven	MS	FTC						
								15410513	CTII	14933467004			
										\$13.39	4909385509	\$4.02	
								15410513	CTII	14933467004			
										\$668.49	3408848990	\$200.55	
								15410513	CTII	14933467004			
										\$26.62	4909385504	\$7.99	
								15410514	CTII	14933468200			
										\$751.98	3408848996	\$225.59	
								TOTAL	7170.00	\$1,460.48		\$1,022.33	\$438.15
7049	8/3/2021	Woodland	CA	95776-6210	Buckeye	AZ	FTC						

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								16095358	RDWY	4940768938									
														\$458.16	4308524342				\$137.45
								16095358	RDWY	4940768947									
														\$12.28	5858995959				\$3.68
										TOTAL	2445.00	\$470.44				\$329.31			\$141.13
7233	2/23/2021	Port Wentworth	GA	31407	Hopkinsville	KY	FTC												
								13866838	RDWY	4943263839				\$20.07	1009354672				\$6.02
								13684019	RDWY	4943314659				\$6.16	1009354561				\$1.85
								13684019	RDWY	4943314659				\$280.07	4108523075				\$84.02
								13684019	RDWY	4943314659				\$1,157.38	3308847480				\$347.21
								13684019	RDWY	4943314659				\$43.18	3308847479				\$12.95
								13684019	RDWY	4943314659				\$26.20	4108523112				\$7.86
								13735594	RDWY	4943314668				\$13.10	4108523089				\$3.93
								13589802	RDWY	4943314686				\$390.36	3308847733				\$117.11
								13589802	RDWY	4943314686				\$2.88	1009354548				\$ .99
										TOTAL	3246.00	\$1,939.40				\$1,357.46			\$581.94
7234	9/1/2021	Port Wentworth	GA	31407-3060	Bethlehem	PA	FTC												
								16236174	RDWY	6596443901				\$293.14	6758526861				\$87.94
								16236174	RDWY	6596443901				\$9.64	6758526841				\$2.89
								16236174	RDWY	6596443901				\$2.64	6758526836				\$ .99

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				16236174	RDWY	6596443901							
							\$17.09	6758526838					\$5.13
				16193937	RDWY	6596443910							
							\$53.89	6758526860					\$16.17
				16193937	RDWY	6596443910							
							\$233.52	6758526831					\$70.06
						TOTAL	1475.00	\$609.92				\$426.74	\$183.18
8465	8/31/2021	Port Wentworth	GA	31407-3060	Pendergrass	GA	FTC						
								06757169	CENF	875039182			
											\$21.06	3719180360	\$6.32
								06757169	CENF	875039190			
											\$319.88	3719180355	\$95.96
								TOTAL	2259.00	\$340.94		\$238.66	\$102.28
8466	9/7/2021	Woodland	CA	95776-6210	Menomonie	WI	FTC						
								16718947	RDWY	4940768570			
											\$304.59	3258524101	\$91.38
								16718947	RDWY	5351159813			
											\$16.23	5958996171	\$4.87
								TOTAL	1940.00	\$320.82		\$224.57	\$96.25
8467	9/22/2021	Woodland	CA	95776-6210	Apple Valley	CA	FTC						
								17003676	RETL	7425702034			
											\$108.06	2858524698	\$32.42
								16993808	RETL	7425702043			
											\$9.01	4809386576	\$2.70
								16993808	RETL	7425702043			
											\$770.21	5473661361	\$231.06
								TOTAL	5247.00	\$887.28		\$621.10	\$266.18
9186	7/12/2021	Port Wentworth	GA	31407-9286	Marcy	NY	FTC						
								15564287	RDWY	3973123396			
											\$29.11	4659385305	\$8.73
								15564287	RDWY	3973123396			

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										\$430.20	8313639373	\$129.06	
				15564287	RDWY	3973123396				\$65.75	3758524016	\$19.72	
				15581261	RDWY	6592715929				\$65.75	3758524029	\$19.72	
				15581261	RDWY	6592715929				\$.87	4659385343	\$.99	
				15581261	RDWY	6592715929				\$413.07	8313639408	\$123.92	
								TOTAL	2700.00	\$1,004.75		\$702.61	\$302.14
9280	7/9/2021	Port Wentworth	GA	31407-3060	Douglas	GA	FTC						
								06757169	CENF	875036097			
										\$10.51	6959165682	\$3.15	
								06757169	CENF	875036097			
										\$100.32	3058523826	\$30.10	
								06757169	CENF	875036097			
										\$207.48	7858729236	\$62.24	
								06757169	CENF	875036113			
										\$471.94	3058523831	\$141.58	
								06757169	CENF	875036113			
										\$452.94	7858729244	\$135.88	
								TOTAL	5000.00	\$1,243.19		\$870.24	\$372.95
9281	9/15/2021	Woodland	CA	95776-6210	Buckeye	AZ	FTC						
								16869190	RDWY	4940768626			
										\$576.52	6874480519	\$172.96	
								16869190	RDWY	4940768635			
										\$13.67	5858996237	\$4.10	
								TOTAL	2916.00	\$590.19		\$413.13	\$177.06
9723	6/15/2021	Port Wentworth	GA	31407-3060	Marcy	NY	FTC						
								15371475	RDWY	3973050255			
										\$19.61	8313639275	\$5.88	

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								15371475	RDWY	3973050255						
												\$17.54	4659385225			\$5.26
								15371468	RDWY	3973050264						
												\$266.61	3758523953			\$79.98
										TOTAL	4579.00	\$303.76			\$212.64	\$91.12
9724	8/18/2021	Woodland	CA	95776-6210	Plainview	TX	FTC									
								16363315	RDWY	4940768974						
												\$502.85	7658839727			\$150.85
								16363315	RDWY	4940768983						
												\$266.25	4008523941			\$79.87
										TOTAL	2765.00	\$769.10			\$538.38	\$230.72
10353	3/2/2021	Port Wentworth	GA	31407	Bethlehem	PA	FTC									
								13835971	RDWY	4943263866						
												\$533.11	6758525955			\$159.93
								13835971	RDWY	4943263866						
												\$93.40	6758526021			\$28.02
								13888664	RDWY	4943263893						
												\$261.88	6758526040			\$78.56
								13888664	RDWY	4943263893						
												\$1.08	6758526041			\$ .99
										TOTAL	2630.00	\$889.47			\$621.97	\$267.50
11629	11/2/2021	Woodland	CA	95776-6210	Sealy	TX	FTC									
								06757164	OVNT	660943942						
												\$451.21	3958524559			\$135.36
								06757164	OVNT	660943953						
												\$8.69	4609386548			\$2.61
										TOTAL	2455.00	\$459.90			\$321.93	\$137.97
11913	2/23/2021	Port Wentworth	GA	31407	Woodland	PA	FTC									
								13589814	RDWY	494326382X						
												\$19.47	4359384224			\$5.84
								13589814	RDWY	494326382X						





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									\$240.26	8313639575	\$72.08
				15849034	RDWY	5491838019			\$392.75	8313639577	\$117.82
				15849034	RDWY	5491838019			\$357.91	8313639576	\$107.37
				15849021	RDWY	5491838055			\$453.34	3758524108	\$136.00
				15849021	RDWY	5491838055			\$.87	4659385480	\$.99
				15849021	RDWY	5491838055			\$260.72	3758524107	\$78.22
				15849021	RDWY	5491838055			\$309.85	3758524106	\$92.95
						TOTAL	5650.00	\$2,015.70		\$1,410.27	\$605.43
13975	5/27/2021	Port Wentworth	GA	31407-3060	Fort Worth	TX	FTC				
									\$25.56	2672990266	\$7.67
									\$932.12	2672990261	\$279.64
									\$206.40	2672990292	\$61.92
									TOTAL	5000.00	\$1,164.08
										\$814.85	\$349.23

**Total Due: \$9,378.16**

# General Merchandise Transportation

## Shipment Methods

### Truckload

The assigned truckload carrier will contact the supplier to arrange for pickup of the load. Ensure the carrier provides a load number when scheduling the load. The correct carrier can be verified in Retail Link under Routing Status. If it is within 24 hours of the load pickup date and the supplier has not been contacted by the carrier, please reach out to the carrier.

### Less-Than-Truckload (LTL) carrier or Small Package carrier

Collect POs which are less than truckload weight or cube will be optimized through the Walmart LoadBuilder process. LoadBuilder runs Monday through Friday and looks at POs with ship on dates up to and including the next two business days to determine the most cost-efficient manner to route the POs. Routing instructions will be available in Routing Status the day before the ship-on date. The exception would be POs destined for AK, HI, and PR, these are sent to a third-party consolidator; additional information on AK, HI and PR POs can be found on page 22 of this guide. Contact Jones Act for support.

For POs that are built into a multi-stop direct-to-DC load, or are built into a consolidation load, the assigned truckload carrier will contact the supplier to arrange pickup of the load.

For POs that have been optimized to move by LTL carrier (designated as LTL in routing status) or Small Package (SSPI), **it is the supplier's responsibility to call and schedule pick up directly with the carrier.**

### Best Practices for LTL shipments:

- Utilize the designated carrier and initiate contact to schedule the pickup appointment as soon as you receive routing (retain your P/U# for reference). The CPD, as listed in Routing Status, needs to be the scheduled P/U date. If the carrier requests a different ship-date to achieve delivery success, please accommodate.
- Properly communicate to the carrier the pallet quantities that are ready for pickup.
- Before the carrier arrives for their pickup appointment, your POs need to be

palletized and the paperwork needs to be ready. If the freight is not ready upon arrival, the driver may depart without being loaded.

- Record the load ID, POs, and Due Date (from Routing Status) on the BOL.
- If the carrier fails to arrive for pickup on day 2, please open a ticket in the Transportation Support Portal.

LTL carriers require that suppliers palletize all freight moving to Walmart/Sam's Club/Dotcom. **However**, LTL carrier palletization requirements do not necessarily mean that a less-than-truckload sized PO should be entered into Confirm Shipment with a Load Method of "Pallets."

POs should be loaded in such a manner that the product remains stacked together. All pallets must meet or exceed "Grade A" pallet standards as defined in the Labeling and Packaging Guide. Shrink wrapping should be used to keep product stacked on pallets to ensure product arrives intact at final destination.

**LTL carriers may charge sort and segregation fees back to supplier for not palletizing freight.** For questions on how to ship POs in which the size does not appear to justify palletizing (such as a single box destined to a DC), please contact Inbound Transportation.

### LTL Bills of Lading:

For LTL shipments that are moving to a Walmart DC via an LTL carrier, multiple POs scheduled to ship on the same day and destined to the same Distribution Center must be listed on the same Bill of Lading (BOL). The "Ship To" address used should be Walmart DC XXXXG-GENERAL. The BOL must list all purchase orders being shipped and the number of cartons for each purchase order. Collect shipments must be marked as Collect on the BOL's. It is the supplier's responsibility to produce Bill of Ladings. A blank copy can be found by web searching VICS bill of lading.

# Warehouse Consolidation

## General Merchandise Consolidation

### Master Bills

For loads with multiple destination addresses which are routed through a consolidation center, suppliers must prepare one master bill of lading, in duplicate, for the total tender. The body of the master bill of lading must contain the total number of cartons, pallets/slips (if applicable), cube, and weight by purchase order. The master bill should be placed on top of the individual bills of ladings prepared for each final destination. Section #8 of the VICS Bill of Lading (See page 25) should be checked indicating the master bill of lading.

Consign the master bill to Walmart Stores Inc. and the destination address on the master bill must be that of the consolidation dock.

### Individual Bills

Suppliers must prepare an individual bill of lading for each final destination address (example, DC 6040, Hope Mills, NC). Each individual bill of lading must contain number of cartons, pallets/slips (if applicable), cube, weight, department, and type by purchase order.

Put all individual bills of lading for the POs on the load in one envelope and write "Deliver to CP—XXXX—Guard Shack" on the front (for additional details, see Individual Bills directly below).

Attach the master bill of lading to the envelope. (XXXX represents the number designation for the consolidation facility, example 7100)

Drivers must only sign the Master BOLs.

### Shipment Loading

If shipping on pallets, suppliers must ensure that multiple POs are not placed on a single pallet unless the practice has been pre-approved by Logistics Solutions. If shipping multiple PO's on a single pallet will result in more efficient shipping or if you have questions, please contact the Logistics Solutions Team at [GMConsQuality@walmart.com](mailto:GMConsQuality@walmart.com) for additional information and to complete a Multiple PO Per Pallet Approval form. Do **NOT** ship multiple PO pallets UNTIL you have been APPROVED and authorized to do so.

To ensure an efficient flow of merchandise through the consolidation facility, all cases must be clearly segregated by the PO number. All Pos, whether Floor loaded or Palletized, must be loaded together on the truck. Freight must also be loaded in such a manner to prevent freight from falling and shifting during transit. Failing to properly separate the freight by purchase order, or poorly loading the POs on the trailer, could result in an auto deduct against the supplier.



# Bill of Lading Examples

## VICS Bill of Lading Example

Our preferred Bill of Lading (BOL) is a VICS Standard Bill of Lading.

### Required Bill of Lading Information:

1. Shipment ID # (SID #—Walmart Load # required if available)
2. Ship From Address
3. Ship To Address
4. Consignee ID Number (CID)
5. Bill of Lading Number
6. Carrier Information: Trailer#, Seal#, SCAC & Pro#
7. Select payment terms for freight charges
8. Check box when using Master Bill of Lading
9. 10-digit Purchase Order Number
10. Number of packages
11. Weight of packages
12. Indicate if product is unitized (pallets or slips)
13. 5-digit Destination Number (WM facility number)
14. 4-digit PO Type
15. 5-digit Dept. number
16. Provide any additional details or comments
17. Unit and commodity information
18. General description of the product
19. National Motor Freight Classification item number
20. NMFC Freight Class
21. Shipper's signature protecting consignee default
22. Carrier's signature indicating receipt of product listed on BOL on specified date
23. Select party that counted freight
24. Select party that loaded freight
25. Shipper's signature indicating BOL accuracy
26. Must Deliver/Arrive By Date (MABD = Expected DC Delivery/Arrival Date)

The image shows two overlapping Bill of Lading forms. The top form is a standard 'BILL OF LADING' and the bottom form is a 'MASTER BILL OF LADING'. Both forms contain the following sections:

- SHIP FROM:** Name, Address, City/State/Zip, SID#.
- SHIP TO:** Name, Address, City/State/Zip, CID#.
- CARRIER INFORMATION:** Carrier Name, Trailer number, Seal number(s).
- COMMODITY INFORMATION:** A table with columns: HANDLING UNIT, QTY, TYPE, PACKAGE, WEIGHT, N.M. CLASS, COMMODITY DESCRIPTION, LTL ONLY, and CLASS.
- GRAND TOTAL:** Summary of units and weight.
- RECEIVING STAMP SPACE:** Area for carrier and shipper signatures and dates.



#### **SHIPPING INSTRUCTIONS**

Supplier will ship all Merchandise in accordance with Company's then current Shipping and Routing Instructions (the "**Routing Instructions**"). Supplier acknowledges it has received a copy of the Routing Instructions. The current Routing Instructions, as may be reasonably amended by Company from time to time, will be available on Retail Link. Each purchase Order will show a routing, which is determined by Company's Traffic Department. Supplier is liable for the excess transportation cost if the designated routing is not followed. If Supplier has a question concerning the routing selected, Supplier must call Company's Traffic Department before releasing the shipment at the following number: (479) 277-9096.

**During the course of a review of transactions between Wal-Mart and E & E CO LTD the attached claim 121026967 totaling \$9,378.16 was discovered. The claim has been provided for your review and validation prior to being processed for deduction.**

A review of the freight payment system has identified where freight has been paid on shipments that were shipped on the same date and to the same location but not properly combined on a single and/or master bill of lading. The reason we have this guidance in place is due to suppliers setting the pickup appointments with our LTL carriers directly.

For loads with multiple destination addresses which are routed through a consolidation center, suppliers must prepare one master bill of lading, in duplicate, for the total tender. The body of the master bill of lading must contain the total number of cartons, pallets/slips (if applicable), cube, and weight by purchase order.

The following is to recover for excess freight paid by Wal-Mart.

Please reply to this e-mail confirming receipt of this claim. If you are not the proper contact to review this claim, when forwarding to the appropriate contact in your organization please copy me at [krogers@apexanalytix.com](mailto:krogers@apexanalytix.com)

The expectation of Walmart Inc Audit & Recoveries is to have resolution on each proposed claim submitted to the Supplier within 20 days of the day that the claim was sent to the Supplier. If you're not in agreement, provide a written explanation and documentation supporting your position.

If you agree, reply by email authorizing us to proceed with deduction.

If no response is received from the Supplier within 20 days after receipt of the claim, we will present the claim to the Buyer for resolution.

Your review of the information provided and continued communication with Audit & Recoveries concerning the validity of this claim are greatly appreciated.

If you have further questions or need further assistance, please do not hesitate to contact me.

Thank you in advance for your prompt action on this matter.

**Walmart Inc./Sams Club**

**Attn: Kelly Rogers**

**Phone:**

**Fax:**

**Email: [krogers@apexanalytix.com](mailto:krogers@apexanalytix.com)**