



Tran Tang <tran.tang@jlahome.com>

Re: Wilmer, TX - Server Room - Dry System Failure

Jessica Jeng <jessica.jeng@jlahome.com>

Tue, Mar 10, 2026 at 1:11 PM

To: James Burford <james.burford@ship8.com>

Cc: Nancy Hattersley <nancy.hattersley@jlahome.com>, Ron Capranos <ron.capranos@ship8.com>, AP Department <ap.dept@jlahome.com>

Approved

Regards,

Jessica Jeng

Corporate Controller

E & E Co. LTD dba JLA Home

(510) 490-9788 x 458

(510) 403-7240 (direct)

jessica.jeng@jlahome.com

From: James Burford <james.burford@ship8.com>

Sent: Tuesday, March 10, 2026 12:52 PM

To: Jessica Jeng <jessica.jeng@jlahome.com>

Cc: Nancy Hattersley <nancy.hattersley@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>; AP Department <ap.dept@jlahome.com>

Subject: Re: Wilmer, TX - Server Room - Dry System Failure

Jessica - please approve, I am confident that Siemens will be able to diagnose the issue properly. This cost is an estimated cost for 2 technicians for a full day of work. Only actual labor hours spent will be billed.

Estimate is \$5,318



James Burford

Regional Facilities Director

311 International Trade Pkwy

Port Wentworth, GA 31407

C: 912.507.7881

From: Templin, Troy <troy.templin@siemens.com>

Sent: Tuesday, March 10, 2026 2:07:28 PM

To: James Burford <james.burford@ship8.com>

Cc: Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>; Gardner, Suzie <suzie.gardner@siemens.com>

Subject: RE: Wilmer, TX - Server Room - Dry System Failure

Hi James,

Attached is the quote proposal for the fire sprinkler system air compressor not working issue with potential total price to complete repairs after trouble shooting.

Upon approval, please sign/send PO sheet for the attached proposal for processing and booking.

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I
Senior Area Professional – Dallas TX

SIEMENS Industry, Inc.

Smart Infrastructure

5800 Granite Parkway, Suite 600

Plano, TX, 75024

Mobile: 214-240-0747

Mail to troy.templin@siemens.com

Dallas Service – dallasservice.us@siemens.com / **972-751-5225 for service calls**

Dallas Fire Inspections - southwestfireinspections.us@siemens.com inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email dallasservice.us@siemens.com



Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services
| Building X Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineered Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3rd Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

From: Templin, Troy (RC-US SI B CE DFW S-FS)

Sent: Tuesday, March 10, 2026 12:28 PM

To: 'James Burford' <james.burford@ship8.com>

Cc: Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>; Gardner, Suzie (RC-US SI B CE OPS-SER SC-2) <suzie.gardner@siemens.com>

Subject: RE: Wilmer, TX - Server Room - Dry System Failure

Hi James,

I plan of having this to you today. The proposal quote is with my operations to look over the troubleshoot price and potential completion price for PO purposes.

Respectfully,

Troy Templin

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From: James Burford <james.burford@ship8.com>
Sent: Tuesday, March 10, 2026 11:44 AM
To: Templin, Troy (RC-US SI B CE DFW S-FS) <troy.templin@siemens.com>
Cc: Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>; Gardner, Suzie (RC-US SI B CE OPS-SER SC-2) <suzie.gardner@siemens.com>
Subject: Re: Wilmer, TX - Server Room - Dry System Failure

Checking back in on this as I have not received any response yet.

James Burford
Regional Facilities Director
[311 International Trade Pkwy](#)
[Port Wentworth, GA 31407](#)

www.ship8.com
C:912.507.7881

From: James Burford <james.burford@ship8.com>
Sent: Monday, March 9, 2026 8:46 AM
To: Templin, Troy <troy.templin@siemens.com>
Cc: Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>; Gardner, Suzie <suzie.gardner@siemens.com>
Subject: Re: Wilmer, TX - Server Room - Dry System Failure

Thanks. Please advise on an estimated T&M so that we are aware of the potential cost for this.

[Redacted]

James Burford
Regional Facilities Director
[311 International Trade Pkwy](#)
[Port Wentworth, GA 31407](#)

www.ship8.com

C:912.507.7881

From: Templin, Troy <troy.templin@siemens.com>
Sent: Friday, March 6, 2026 3:45 PM
To: James Burford <james.burford@ship8.com>
Cc: Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>; Gardner, Suzie <suzie.gardner@siemens.com>
Subject: RE: Wilmer, TX - Server Room - Dry System Failure

Hi James,

To make this move as quick as possible and this being a fire sprinkler issue for troubleshooting first, I will reach out to our fire sprinkler coordinator to set you up T&M ticket to troubleshoot this issue with the air compressor if that is ok with you.

Respectfully,

Troy Templin

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From: James Burford <james.burford@ship8.com>

Sent: Friday, March 6, 2026 11:56 AM

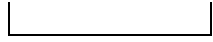
To: Gardner, Suzie (RC-US SI B CE OPS-SER SC-2) <suzie.gardner@siemens.com>; Templin, Troy (RC-US SI B CE DFW S-FS) <troy.templin@siemens.com>

Cc: Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>

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Siemens - We just had an inspection completed on our fire system and I am being told that the Air Compressor is not kicking back in to fill the sprinkler system in the Server room back up with Air. They said the compressor has power, its just not activating to fill the lines. Can I get an estimate to have someone come out to troubleshoot this issue? This area is being red tagged due to this issue.

This is at our [2101 Millers Ferry](#) location in Wilmer, TX.



James Burford

Regional Facilities Director

[311 International Trade Pkwy](#)

[Port Wentworth, GA 31407](#)

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