

EEC Publish Version 250911

Accounting Part

1. Add button Generate CM on Charge Back Accounting Process page.
 - Visible to accounting team when CB process step is CBC Account Review.
 - Click to open AR Sales Transaction Edit page to generate CM.

Charge Back Investigation Process

Charge Back Case Information

Customer: HDDS-Home Depot Drop Ship V#878
 Charge Back Ref. No.: 53711504
 Charge Back Amt.: 23.13
 AR Ref. No.: 260221
 Payment Check No.:
 Payment Check Date:
 Charge Back Reason: Shipment Shortage-40070-0000
 Violation Descr.: Short Shipment
 Related PO Sales Amount: 0.00 PO Info.

Invoice No.: 53711504
 B/L No.:
 Customer Po No.: 62850781
 Location: WDC
 Investigation Dept.: US Distribution
 Charge Back Division: Adult/Fashion B...
 Responsible Party: Reclaim to Customer
 Claim No.:
 QC Case No.:
 Master Customer: Home Depot

1st Credit Amt.: 0.00
 Final Credit Amt.: 0.00
 Cust. Reversal Amt.: 0.00
 Reclaim Notes:

Buttons: Save, Notes, File, Copy, Complete, Reverse, Print, Credit Memo, Charge to Ship8, **Generate CM**

Charge Back Investigation Result

Investigator:
 Reference Case Alert No.:
 CB Case Approved By (T1):
 T1 Approved Date:
 CB Case Approved By (T2):
 T2 Approved Date:
 Author:laura.yee@jahome.com
 Post Date:9/9/2025 2:26:10 PM
 Author:lily.vong@jahome.com
 Post Date:9/9/2025 12:05:17 PM

Business Unit: EComDropShip
 Document Type: Credit Memo
 Batch No.: ECCB20250911
 Document Date: 09/09/2025
 AR Reference: 53711504

Customer Code: HDDS
 Customer Name: Home Depot Drop Ship V#87816
 Sales Person: Maribeth Leaman
 Sales Amount: 0.00
 Your Reference: CB2501800

Buttons: New, Add Detail, Remove Detail, Save

Main	Cost Unit	Cost Center
<input type="checkbox"/> 4001	0000	00

2. Create AP Remittance Advice page under AP to send Remittance Advice email to related vendor.

EEC System US Menu

- EEC Communications
- Resources & Training Videos
- Administration
- Customer Service
- Consignment Mgt
- Product Merchandising
- Accounting Management
 - Commission Report
 - Corporate Accounting
 - GL
 - AR
 - AP
 - AP Voucher Mat
 - AP Remittance Advice**
 - Domestic Warehouse Voucher
 - OA LC Bank Presentation List
 - Report

AP Remittance Advice

Business Unit: OA Express, Inc.
 Vendor Code:
 Vendor Name:
 Batch Number:
 Payment Reference:
 Emailed:
 Payment Date Start: 09/01/2025
 Payment Date End:
 Transaction Status: ALL

Items: 45 Page number: 1/2 Page(s): 30 items

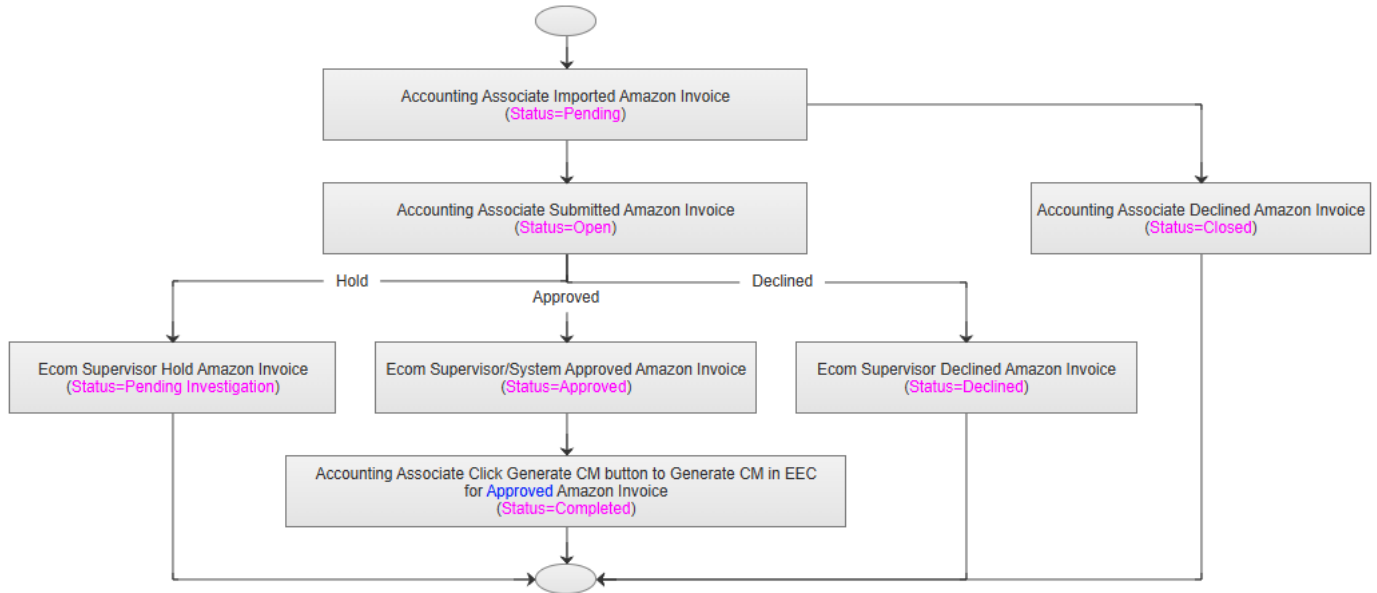
Vendor Code	Vendor Name	Payment Date	Payment Reference	Batch Number	Status	Currency	Total Amount(\$)	Email Address	Bank Account	Emailed
<input type="checkbox"/> 100032	ARM PARKING SERVICES	09/05/2025	108305091002	1336	Journalized	USD	3,640.00			No
<input type="checkbox"/> 100086	FREIGHTLINER OF SAVANNAH	09/05/2025	108305091002	1336	Journalized	USD	59.28	kims@freightlineofsavannah.com		No
<input type="checkbox"/> 100007	OFFICE DEPOT, INC.	09/05/2025	108305091042	1337	Journalized	USD	165.39	EDIPAYMENTS@THEOPCORP.COM	042000314-0089918474	No
<input type="checkbox"/> 100020	GLOBAL GENERAL INSURANCE SERVICES	09/05/2025	108305091042	1337	Journalized	USD	19,095.56	mike@globalgenies.com	121000358-0279430817	No
<input type="checkbox"/> 100021	TRANSFORCE	09/05/2025	108305091042	1337	Journalized	USD	89,491.70	ar@transforce.com	022000046-9862732329	No
<input type="checkbox"/> 100055	FLEXI-VAN LEASING, INC.	09/05/2025	108305091042	1337	Journalized	USD	1,798.00		021000089-31249263	No
<input type="checkbox"/> 100265	MILESTONE EQUIPMENT COMPANY	09/05/2025	108305091042	1337	Journalized	USD	38.00	ar@mlcpc.com	121000248-4685318446	No
<input type="checkbox"/> 100294	WAZE M. LOGISTICS, LLC	09/05/2025	108305091042	1337	Journalized	USD	13,824.70	WAZEM-LOGISTICS@ATT.NET	321170839-406947517	No

3. Create Domestic PO Voucher Mgt. page to generate AP Voucher for Domestic Warehouse PO.

- This page list all Domestic Warehouse PO, Accounting team can select Partial Received or Received PO to generate AP voucher.
- This page will replace current shipment log excel file.

4. Create AR Amazon Event Import page.

- Used to generate AR CM for Amazon Marketing Event.
- See below workflow for detail.



Customer Service Part

1. Create Customer Address Correction Email Maintenance page under Customer Service/Maintenance.
 - Send PO with address error to customer when click Address Error TO Customer button on Drop Ship Order Error Mgt.



EDI Part

1. Create Auto Update Pending 860 service to auto import pending 860 after related 850 is imported.
2. Revise EDI 846 service to combine inventory for items with the same Customer Specific item.

Distribution and Ecom Platform Part

1. Add Check all box on Division Location Assignment page.
2. Allow to Cancel Line Item for Ecom Platform order.
3. Split DESINC to multiple EEC Account.

	Customer Code	Customer Name	Business Type	Group Customer	Order From	Order Type	Active	Online Status	Customer Level
<input type="checkbox"/>	DLHEBAY	Designer Living, Inc (Marketplace)	Retail		Website	Retail	True	Online	3
<input type="checkbox"/>	DLHMACYS	Designer Living, Inc (Marketplace)	Retail		Website	Retail	True	Online	3
<input type="checkbox"/>	DLHWALMART	Designer Living, Inc (Marketplace)	Retail		Website	Retail	True	Online	3

4. Add Cover Original UPC label option on Item Master.

- Only require DC to cover original UPC label for Customer Specific Attributes item when this is checked.

5. Support to generation routing sheet by upload excel on Wholesale Batch Mgt. page.
 - Support to POE/DI order only.

Warehouse Part

1. Add Export button on Inspection & Rework Request Detail page.
2. Revise the cluster picking pick list generation logic to generate separate pick list group for ONE
3. Create Customer Specific UCC label for Fabric Customer Best Home Furnishings and Craft master.
4. Create Fabric Inventory Detail Report.
5. Revise Fabric Bin Transfer Application to support to transfer by entered length qty.

[< Back](#) Bin Transfer

Src Loc: Bin Type:

Dest Loc: Bin Loc

Item No.	Lot No.	Roll No.	Bin No.	Length OH	Length Avail
1929-1	38	16	ZFB020	120	120
1955-4	12	23	ZFB020	200	100
1955-4	12	24	ZFB020	110	110

6. Add Bonded Transfer on Wireless App Inventory Control.
 - Only user with job function Inventory Control Admin/Associate and roe with Bonded warehouse admin can open Bonded Transfer.
7. Revise Bonded Picking to support different bonded customer type.
 - For bonded DC Customer only type, issue out inventory from INTR bin.
 - For 3PL Customer, issue out inventory from INTR bin and transfer the inventory to scanned bin.

[< Back](#) Bonded Assigned

Release SO:

Dest. Loc:

UPC:

Ctn Qty:

Bin Loc:

Invalid Release SO.

Release SO	Item No.	Total Ctns	Status
SO250715001	P002908-UP36-40	16	Intransit
SO250715001	P002839-UP36-40	20	Intransit
SO250715002	P002908-UP36-40	20	Intransit

Picking
Assigned

Web Portal Part

1. Normal User with Bonded Warehouse Manager can see Bonded warehouse module.
2. Add field Estimated Delivery Date on Receiving Detail page, EEC show the date on field ETA Port Date on Receiving Mgt.
3. Revise Product Inventory Report to display inventory at location level.
 - Add query condition Loc.
4. Create Inventory Transaction Detail Report.