

**SHIP8, INC.**

ATTN: ACCOUNTS PAYABLE  
 45875 NORTHPORT LOOP EAST  
 FREMONT, CA 94538  
 US

AP.SHIP8@SHIP8.COM

ORDER FROM  
 100768

COASTAL INDUSTRIAL EQUIPMENT LLC

JACKSONVILLE, FL 32220

**SHIP TO**

SD3(3000),  
 SHIP8, INC.  
 ATTN: CHRISTINE JENKINS  
 311 INTERNATIONAL TRADE PARKWAY  
 PORT WENTWORTH, GA 31407  
 US

Buyer Purchasing Dept Terms Net 30 Days Ship Via Best possible

Line No.	Vendor Item No.	Vendor Item Description	Qty Ordered	UOM	Unit Price	Extended Price
1	EQU021 - TRUCK	LABOR	1.00	Each	1,182.50	
2	EQU021 - TRUCK	Environmental Fee	1.00	Each	75.00	
3	EQU021 - TRUCK	Shop Supplies	1.00	Each	141.90	
4	EQU021 - TRUCK	Mileage	45.00	Each	3.25	
5	EQU021 - TRUCK	Technology Issues	1.00	Each	50.00	

*Handwritten:* IN 7-11

Total Extended Price =





Savannah  
 14 Westgate Blvd.  
 Savannah, GA 31405  
 912-232-2602

**\*\*\* Customer Review \*\*\***  
 Date / Time: 7/10/2025 8:15:27AM  
 Repair Order: 26377  
 Customer: 122130  
 Branch: SAV  
 Invoice Total: \$1,610.84  
 \*\*\*Charge\*\*\*  
 Page 1 of 2

**Bill To:** SHIP8, INC  
 45875 NORTHPORT LOOP EAST  
 FREMONT, CA 94538  
 Shop: 510-490-9788

**Ship To:** SHIP8, INC  
 311 International Trade Pkwy  
 Port Wentworth, GA 31407-9265

Customer P/O: rwynn Completion Date:

**Unit Number: 2857** **Model Year: 2026** **Make/Model: Ottawa T-2**  
**Type: Truck** **VIN: 315331** **Meter: 68122 Miles**  
**ECM Reading: 17409**

**Task: 1**    **027-0000009**    **Transmission - Automatic - Troubleshooting**    **Department: Field SVC**  
**027000000 09**

**Complaint:** STAYS IN N, WILL NOT CHANGE. NO CTL.

311 INTERNATIONAL TRADE PKWY

SAV.MAINT.MANAGEMENT@SHIP8.COM

# CUSTOMER REVIEW

ASK FOR PATRICK ANDERSHACK ON-SITE

912 414-6118

Unit# 2857

Ottawa

s/n#315331

**Correction:** Troubleshooting and Diagnostics  
 Drove to Port Wentworth. Unable to locate the vehicle. The customer was called twice with no answer each time. Returned to the shop.  
 Drove to Port Wentworth. Checked the fluid level and it is OK. Inactive codes P2671 and P2670. Cleared the codes. Road tested and no problem was found. Checked both connections, at the TCM and the transmission. No problem was found. Road tested a second time and no problem was found. Advised the customer of what was found. Returned to the shop.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	EPA	Environmental Fee	Misc	1.00	75.00	75.00
	Supplies	Shop Supplies	Misc	1.00	141.90	141.90
	Mileage	Mileage	Misc	45.00	3.25	146.25



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 Savannah, GA 31405  
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 Shop: 510-490-9788

**Ship To:** SHIP8, INC  
 311 International Trade Pkwy  
 Port Wentworth, GA 31407-9265

Customer P/O: rwynn

Completion Date:

Payment Terms: Net 30

Payment Method

Charge

Totals	
Total Parts:	\$0.00
Total Core Chg:	\$0.00
Total Core Ret:	\$0.00
Total EHC:	\$0.00
Total Labor:	\$1,182.50
Total Miscellaneous:	\$363.15
Total Technology Fee:	\$50.00
<b>Invoice Subtotal:</b>	<b>\$1,595.65</b>
<b>Total Tax:</b>	<b>\$15.19</b>
<b>Invoiced Total:</b>	<b>\$1,610.84</b>

**Warranty/Terms and Conditions\***

W.W. Williams warrants its workmanship for 90 days after completion of services. Products sold are warranted exclusively by the manufacturer. W.W. Williams expressly disclaims all other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose. IN NO EVENT SHALL W.W. WILLIAMS BE LIABLE FOR ANY PUNITIVE, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR UNKNOWN DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF PROPERTY OR EQUIPMENT, LOSS OF DATA, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUE, LOSS OF PROFIT, OR LOSS OF INCOME. \*For complete warranty limitations, disclaimers and detailed Terms and Conditions please see [wwwwilliams.com/Terms](http://wwwwilliams.com/Terms).

Please be advised that our Terms and Conditions have been updated and can be viewed in full at [wwwwilliams.com/Terms](http://wwwwilliams.com/Terms). These updated terms are effective immediately and apply to all current and future transactions.

Return Policy: Returns must be accompanied by this invoice and in the original, unopened box or packaging. A 15% restocking charge will be applied to all returned items. No returns on electrical items. No returns on special order items. No returns after 30 days from the date of invoice.

Signature: \_\_\_\_\_






# 2025 07 10 SD3 Coastal Equipment 2857 issues

Final Audit Report

2025-07-10

Created:	2025-07-10
By:	James Burford (james.burford@ship8.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAA8VK_RallwQsxqNwPKMV5_cT3P9_BSwvQ

## "2025 07 10 SD3 Coastal Equipment 2857 issues" History


-  Document created by James Burford (james.burford@ship8.com)  
2025-07-10 - 2:07:09 PM GMT
-  Document emailed to Ron Capranos (ron.capranos@ship8.com) for signature  
2025-07-10 - 2:07:14 PM GMT
-  Email viewed by Ron Capranos (ron.capranos@ship8.com)  
2025-07-10 - 2:43:29 PM GMT
-  Document e-signed by Ron Capranos (ron.capranos@ship8.com)  
Signature Date: 2025-07-10 - 9:43:19 PM GMT - Time Source: server
-  Agreement completed.  
2025-07-10 - 9:43:19 PM GMT

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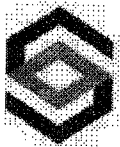
**Fw: SHIP8, INC SERVICE CALL**

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**From** James Burford <james.burford@ship8.com>  
**Date** Fri 7/11/2025 10:18 AM  
**To** Christine Jenkins <christine.jenkins@ship8.com>

 1 attachment (80 KB)  
061W26377\_20250711\_093532.PDF;

Completed.



**SHIP8 INC.**

James Burford  
Regional Facilities Director  
311 International Trade Pkwy  
Port Wentworth, GA 31407

C:912.507.7881

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**From:** Randy Wynn <rwynn@wwilliams.com>  
**Sent:** Friday, July 11, 2025 9:36 AM  
**To:** James Burford <james.burford@ship8.com>; sav.maint.management <sav.maint.management@ship8.com>  
**Cc:** David Byerly <dbyerly@wwilliams.com>; Travis Little <tlittle@wwilliams.com>  
**Subject:** RE: SHIP8, INC SERVICE CALL

Final invoice w/po# attached.

**Randy Wynn**  
Customer Experience Supervisor

14 Westgate Blvd.  
Savannah, GA 31405-1475  
rwynn@wwilliams.com  
o: (912) 232-2602 | ext: 26126  
d: (912) 527-1426



**W.W. Williams**  
**CONSIDER IT DONE.**

Savannah  
 14 Westgate Blvd.  
 Savannah, GA 31405  
 912-232-2602

Invoice: **061W26377**  
 Date / Hour: 7/11/2025 9:35:21AM  
 Repair Order: 26377  
 Customer: 122130  
 Branch: SAV  
 Location: Shop  
 Total Invoice: 1,610.84  
 \*\*\*Charge\*\*\*  
 Page 1 of 2

**Bill To:** SHIP8, INC  
 45875 NORTHPORT LOOP EAST  
 FREMONT, CA 94538

**Ship To:** SHIP8, INC  
 311 International Trade Pkwy  
 Port Wentworth, GA 31407-9265  
 Office Phone: 510-490-9788  
 Shop Phone: 912-507-7881  
 Email: AP.SHIP8@SHIP8.COM

Work: 510-490-9788

Customer P/O: 25070692  
 Add User: rwynn

Open Date: 07/07/2025  
 Completion Date: 07/11/2025  
 Salesperson: Shop

**Unit Number: 2857**

**Model Year: 2026**

**Make/Model: Ottawa T-2**

**Type: Truck**

**VIN: 315331**

**Meter: 68122 Miles**

**ECM Reading: 17409**

**Task: 1 027-0000009 Transmission - Automatic - Troubleshooting**

**Department: Field SVC**

**027000000 09 Transmission - Automatic**

**Complaint:** STAYS IN N, WILL NOT CHANGE. NO CTL.

311 INTERNATIONAL TRADE PKWY

SAV.MAINT.MANAGEMENT@SHIP8.COM

ASK FOR PATRICK ANDERSHACK ON SITE

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Unit# 2857

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Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	EPA	Environmental Fee		1.00	\$75.00	\$75.00
	Mileage	Mileage		45.00	\$3.25	\$146.25
	Supplies	Shop Supplies		1.00	\$141.90	\$141.90

\*\* See Last Page for Invoice Total \*\*



**W.W. Williams**  
**CONSIDER IT DONE.**

Savannah  
 14 Westgate Blvd.  
 Savannah, GA 31405  
 912-232-2602

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 Office Phone: 510-490-9788  
 Shop Phone: 912-507-7881  
 Email: AP.SHIP8@SHIP8.COM

Work: 510-490-9788

Customer P/O: 25070692

Open Date: 07/07/2025

Completion Date: 07/11/2025

Add User: rwynn

Salesperson: Shop

Detail Tax Info:

Chatham GA County Tax	\$6.51
Georgia GA State Tax	\$8.68
Total:	\$15.19

<b>Total Parts:</b>	<b>\$0.00</b>
<b>Total Labor:</b>	<b>\$1,182.50</b>
<b>Total Miscellaneous:</b>	<b>\$363.15</b>
<b>Total Technology Fee:</b>	<b>\$50.00</b>
<b>Invoice Subtotal:</b>	<b>\$1,595.65</b>
<b>Total Tax:</b>	<b>\$15.19</b>
<b>Total Invoice:</b>	<b>\$1,610.84</b>
<b>Payments Total:</b>	<b>\$0.00</b>
<b>Balance:</b>	<b>\$1,610.84</b>

<u>Payment Method</u>	<u>Terms</u>	<u>Due Date</u>
Charge	Net 30	8/10/2025

Remit To:  
 Savannah - The W. W. Williams Co, LLC  
 PO Box 772022  
 Detroit, MI 48277-2022

**Warranty/Terms and Conditions\***

W.W. Williams warrants its workmanship for 90 days after completion of services. Products sold are warranted exclusively by the manufacturer. W.W. Williams expressly disclaims all other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose. IN NO EVENT SHALL W.W. WILLIAMS BE LIABLE FOR ANY PUNITIVE, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR UNKNOWN DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF PROPERTY OR EQUIPMENT, LOSS OF DATA, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUE, LOSS OF PROFIT, OR LOSS OF INCOME. \*For complete warranty limitations, disclaimers and detailed Terms and Conditions please see [www.williams.com/Terms](http://www.williams.com/Terms).

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