



Tran Tang <tran.tang@jlahome.com>

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## Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

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Jessica Jeng <jessica.jeng@jlahome.com>

Tue, Jul 1, 2025 at 12:23 PM

To: James Burford <james.burford@ship8.com>, Nancy Hattersley <nancy.hattersley@jlahome.com>

Cc: AP Department <ap.dept@jlahome.com>, Ron Capranos <ron.capranos@ship8.com>

OK James

Regards,

**Jessica Jeng**

Corporate Controller

E & E Co. LTD dba JLA Home

(510) 490-9788 x 458

(510) 403-7240 (direct)

jessica.jeng@jlahome.com

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**From:** James Burford <james.burford@ship8.com>

**Sent:** Tuesday, July 1, 2025 12:04 PM

**To:** Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>

**Cc:** AP Department <ap.dept@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>

**Subject:** Re: Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

Jessica,

I think we should give it a shot, also knowing that Summit would also be billing us for a rental scissor lift, their cost might increase by \$800-1,000 for the rental lift. Which will bring the cost closer to each other.

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James Burford

Regional Facilities Director

311 International Trade Pkwy

Port Wentworth, GA 31407

C:912.507.7881

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**From:** Jessica Jeng <jessica.jeng@jlahome.com>  
**Sent:** Tuesday, July 1, 2025 2:53 PM  
**To:** James Burford <james.burford@ship8.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>  
**Cc:** AP Department <ap.dept@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>  
**Subject:** RE: Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

Hi James:

This is much more expensive, but you think Siemens can find the true root cause to stop the recurring issues, then it's fine to proceed. Thanks

Regards,

**Jessica Jeng**

Corporate Controller

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**From:** James Burford <james.burford@ship8.com>  
**Sent:** Tuesday, July 1, 2025 5:30 AM  
**To:** Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>  
**Cc:** AP Department <ap.dept@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>  
**Subject:** Re: Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

Jessica - Please approve the attached to have Siemens come out and look at the issue. The hope is that they will be able to troubleshoot and resolve our issue without the repetitive issues. Quote is \$4,140

One item that was left off of the original summit quote was a scissor lift rental. Summit reached back out to me after the original quote that they would also need to rent a lift.

[Redacted]

James Burford

Regional Facilities Director

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**From:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Sent:** Monday, June 23, 2025 12:14 PM

**To:** Jessica Jeng <[jessica.jeng@jlahome.com](mailto:jessica.jeng@jlahome.com)>; Nancy Hattersley <[nancy.hattersley@jlahome.com](mailto:nancy.hattersley@jlahome.com)>

**Cc:** AP Department <[ap.dept@jlahome.com](mailto:ap.dept@jlahome.com)>; Ron Capranos <[ron.capranos@ship8.com](mailto:ron.capranos@ship8.com)>

**Subject:** Re: Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

I have reached out to Siemens, one of my previous contacts that originally worked with our system is now working for Siemens. I will reach back out for approval once he sends me a quote. He did let me know that Siemens is generally higher in costs, but I am hoping that they can resolve our issues and we can eliminate the constant trouble calls we have at this location which will hopefully lead to lower overall expenses.

[Redacted]

James Burford

Regional Facilities Director

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**From:** Jessica Jeng <[jessica.jeng@jlahome.com](mailto:jessica.jeng@jlahome.com)>

**Sent:** Friday, June 13, 2025 2:57 PM

**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>; Nancy Hattersley <[nancy.hattersley@jlahome.com](mailto:nancy.hattersley@jlahome.com)>

**Cc:** AP Department <[ap.dept@jlahome.com](mailto:ap.dept@jlahome.com)>; Ron Capranos <[ron.capranos@ship8.com](mailto:ron.capranos@ship8.com)>

**Subject:** RE: Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

Sounds good, James, Have a nice vacation. Thanks

Regards,

**Jessica Jeng**

Corporate Controller

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**From:** James Burford <james.burford@ship8.com>

**Sent:** Friday, June 13, 2025 11:52 AM

**To:** Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>

**Cc:** AP Department <ap.dept@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>

**Subject:** Re: Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

Jessica - I do not think it is an issue with the vendor, as we have found issues with the devices, water damage from leaks, etc.

I will be on PTO starting this evening until Thursday next week. I will start looking for another company for troubleshooting our fire system issues, to see if they can see any reason to all of our issues that are not damage related.

[Redacted]

James Burford

Regional Facilities Director

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**From:** Jessica Jeng <jessica.jeng@jlahome.com>

**Sent:** Friday, June 13, 2025 2:27 PM

**To:** James Burford <james.burford@ship8.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>

**Cc:** AP Department <ap.dept@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>

**Subject:** RE: Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

Hi James:

Why do we keep getting so many trouble calls? We just spent lot of money to fix the system. Should we find someone else to check this time? Summit didn't find the root cause for us ! Thanks

Regards,

**Jessica Jeng**

Corporate Controller

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**From:** James Burford <james.burford@ship8.com>

**Sent:** Friday, June 13, 2025 10:58 AM

**To:** Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>

**Cc:** AP Department <ap.dept@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>

**Subject:** Approval Requested - Wilmer, TX - Fw: SEP #9 and some other faults - NTE \$2500

Jessica - Please approve for Summit to troubleshoot the issue with SEP #9 in our Wilmer building. John Poole is getting trouble calls from the fire system almost daily on this issue. NTE \$2500 for them to send a tech and helper out to troubleshoot this problem.

[Redacted Signature]

James Burford

Regional Facilities Director

311 International Trade Pkwy

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**From:** Timothy Rodgers [TX-DAL] <trodgers@SummitFireSecurity.com>

**Sent:** Thursday, June 12, 2025 5:29 PM

**To:** James Burford <james.burford@ship8.com>; Robert Harvey [TX-DAL] <RHarvey@SummitFireSecurity.com>; Rachel Tiwater [TX-DAL] <RTiwater@SummitFireSecurity.com>

**Cc:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>

**Subject:** RE: SEP #9 and some other faults

Good afternoon,

I can have a tech and helper onsite tomorrow morning. For 8 hours of troubleshooting, it won't exceed \$2500.

I doubt it will take that long to figure out what's going on with the system.

Thanks



**Timothy Rodgers**

Fire Alarm & Security Manager

**D** 817-854-8476

**C** 817-480-1077

1203 S. 2nd Avenue

Mansfield, TX 76063

**Office:** 817-842-1220

[www.summitfiresecurity.com](http://www.summitfiresecurity.com)

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**From:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Sent:** Thursday, June 12, 2025 10:36 AM

**To:** Robert Harvey [TX-DAL] <[RHarvey@SummitFireSecurity.com](mailto:RHarvey@SummitFireSecurity.com)>; Timothy Rodgers [TX-DAL] <[trodgers@SummitFireSecurity.com](mailto:trodgers@SummitFireSecurity.com)>; Rachel Tiwater [TX-DAL] <[RTiwater@SummitFireSecurity.com](mailto:RTiwater@SummitFireSecurity.com)>

**Cc:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>

**Subject:** Re: SEP #9 and some other faults

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Following back up on the SEP #9 issue. John is still getting calls on it.

[Redacted]

James Burford

Regional Facilities Director

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**C:**912.507.7881

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**From:** James Burford

**Sent:** Wednesday, June 4, 2025 12:14 PM

**To:** Robert Harvey [TX-DAL] <[rharvey@summitfiresecurity.com](mailto:rharvey@summitfiresecurity.com)>; Timothy Rodgers [TX-DAL] <[trodgers@summitfiresecurity.com](mailto:trodgers@summitfiresecurity.com)>; Rachel Tiwater [TX-DAL] <[rtiwater@summitfiresecurity.com](mailto:rtiwater@summitfiresecurity.com)>

**Cc:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>

**Subject:** SEP #9 and some other faults

Tim/Robert - I am being told that John Poole is having daily troubles/faults from SEP9 and I seen 3 faults that happened overnight. Can you send me an estimate to have someone come out and look at SEP9 for sure, these other three might have been a 1 time issue.

Last night troubles from Zone E310, Zone 204 & Zone 97T224.

This is for our [2101 Millers Ferry](#) location in Wilmer, TX.

[Redacted]

James Burford

Regional Facilities Director

311 International Trade Pkwy

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