



SLEEPNBWHS PO# 58866_26 error

7 messages

Jean Liu <jean.liu@jlahome.com>
To: Rachel Cooper <rachel.cooper@jlahome.com>
Cc: JLAHome Distribution Group <distribution@jlahome.com>

Mon, Jun 16, 2025 at 9:14 AM

Hi Rachel,

Item SLPN12-222 case pack is 6. PO qty is 16. Qty can't be divided by case pack. Please help ask revise PO. Thanks

Customer PO No.	Customer	Shipping Date	In DC Date	Item No.	Cust. Item No.	UPC	Description	Qty Ordered
58866_26	SLEEPNBWHS	06/18/2025	07/02/2025	SLPN12-222	426142	022164369618	Q Duvet Cover Set	16

Best Regards

Jean Liu

JLA Home

Distribution

45875 Northport Loop East

Fremont, CA 94538

Tel: 510-490-9788 ext 368

Rachel Cooper <rachel.cooper@jlahome.com>
To: Jean Liu <jean.liu@jlahome.com>
Cc: JLAHome Distribution Group <distribution@jlahome.com>

Mon, Jun 16, 2025 at 1:08 PM

Hi Jean-please use the attached email as confirmation that SN will increase the PO to 18 units.

They cannot cancel and re-write PO's for the updates due to system limitations.

Thanks,

Rachel Cooper

Vice President Sales

612/819-5395

JLA Home

45875 Northport Loop East

Fremont, CA 94538

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----- Forwarded message -----
From: "Ecker, Amy" <amy.ecker@sleepnumber.com>
To: Rachel Cooper <rachel.cooper@jlahome.com>

Cc:
Bcc:
Date: Mon, 16 Jun 2025 15:00:52 -0500
Subject: Re: [EXTERNAL] FW: SLEEPNBWHS PO# 58866_26 error
Hi Rachel,

I will adjust the PO to a qty of 18, thank you.

Amy Ecker | Manager, Sleep Innovation Finance and Planning

My SLEEP NUMBER® setting is 25. What's yours?

P 763.551.7402

amy.ecker@sleepnumber.com

SLEEP NUMBER

1001 Third Avenue South, Minneapolis, MN 55404

sleepnumber.com | facebook.com/sleepnumber

From: Rachel Cooper <rachel.cooper@jlahome.com>
Sent: Monday, June 16, 2025 2:39 PM
To: Ecker, Amy <amy.ecker@sleepnumber.com>
Subject: [EXTERNAL] FW: SLEEPNBWHS PO# 58866_26 error

CAUTION: External source

Hi Amy-our case packs are 6, and we cannot split them open.

Could you please review the order below:

Item SLPN12-222 case pack is 6. PO qty is 16. Qty can't be divided by case pack. Please help ask revise PO. Thanks

Customer PO No.	Customer	Shipping Date	In DC Date	Item No.	Cust. Item No.	UPC	Description	Qty Ordered
58866_26	SLEEPNBWHS	06/18/2025	07/02/2025	SLPN12-222	426142	022164369618	Q Duvet Cover Set	16

Thanks,

Rachel Cooper

Vice President Sales

612/819-5395

JLA Home

45875 Northport Loop East

Fremont, CA 94538

Mon, Jun 16, 2025 at 1:43 PM

Sylvia Wade <sylvia.wade@jlahome.com>
To: Rachel Cooper <rachel.cooper@jlahome.com>
Cc: JLAHome Distribution Group <distribution@jlahome.com>, Jean Liu <jean.liu@jlahome.com>

Hi Rachel,

Noted. Item SLPN12-222 units from PO# 58866_26 has been updated to 18pcs for shipping in EEC.

We received these **3 POs** today from WDC, and **1 PO** from SD3 today and they will ship accordingly. Thanks.

Customer PO No.	Customer	E&E SO No.	In DC Date	Loc	Total Sales Amt.
58867_21	SLEEPNBWHS	74120833	7/2/2025	WDC	3358.20
58132_53	SLEEPNBWHS	74120832	7/2/2025	WDC	3292.32
58261_33	SLEEPNBWHS	74120831	7/2/2025	WDC	1188.60
58866_26	SLEEPNBWHS	74122107	7/2/2025	SD3	2146.80

Best Regards,

Sylvia Shi Wade

Distribution

E&E Co Ltd JLA Home

**I have changed my email address. Please email to my new email address (sylvia.wade@jlahome.com) to replace the previous one (sylvia.shi@jlahome.com). **

[Quoted text hidden]

Rachel Cooper <rachel.cooper@jlahome.com>
To: Sylvia Wade <sylvia.wade@jlahome.com>
Cc: JLAHome Distribution Group <distribution@jlahome.com>, Jean Liu <jean.liu@jlahome.com>

Mon, Jun 16, 2025 at 1:46 PM

Thanks Sylvia.

Thanks,

Rachel Cooper

Vice President Sales

612/819-5395

JLA Home

[45875 Northport Loop East](#)

[Fremont, CA 94538](#)

[Quoted text hidden]

Ping Gao <ping.gao@jlahome.com>
To: Rachel Cooper <rachel.cooper@jlahome.com>, Jean Liu <jean.liu@jlahome.com>
Cc: JLAHome Distribution Group <distribution@jlahome.com>

Hello Rachel

PDF copy will be fine, we must have record for accounting/audit purpose. please advise. thanks

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Rachel Cooper <rachel.cooper@jlahome.com>

Sent: Monday, June 16, 2025 1:09 PM

To: Jean Liu <jean.liu@jlahome.com>

[Quoted text hidden]

[Quoted text hidden]

Rachel Cooper <rachel.cooper@jlahome.com>

Wed, Jun 18, 2025 at 4:49 AM

To: Ping Gao <ping.gao@jlahome.com>

Cc: Jean Liu <jean.liu@jlahome.com>, JLAHome Distribution Group <distribution@jlahome.com>

Hi Ping-as we have talked about this before, the SN systems can't update the PO's. And they cannot cancel re-write and get the same PO number back. Their team is now even smaller (lay-offs) and they just don't have the bandwidth to do this. Me need to accept the email notification as we have before.
Sent from my iPhone

On Jun 17, 2025, at 11:47 PM, Ping Gao <ping.gao@jlahome.com> wrote:

[Quoted text hidden]

Ping Gao <ping.gao@jlahome.com>

Fri, Jun 20, 2025 at 2:56 PM

To: Rachel Cooper <rachel.cooper@jlahome.com>

Cc: Jean Liu <jean.liu@jlahome.com>, JLAHome Distribution Group <distribution@jlahome.com>

Hello Rachel

Before we regarding SW. for qty change down we are OK with email confirmation, we need the formal copy for qty increase.. screen shot works too. thanks

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