



Lily Vong <lily.vong@jlahome.com>

Fwd: Approval Requested - Wilmer, TX Fire Panel Trouble Issues

Ha Nguyen <ha.nguyen@jlahome.com>
To: Lily Vong <lily.vong@jlahome.com>

Mon, Dec 16, 2024 at 10:38 AM

FYI

----- Forwarded message -----

From: **Jessica Jeng** <jessica.jeng@jlahome.com>

Date: Mon, Dec 16, 2024 at 9:55 AM

Subject: Re: Approval Requested - Wilmer, TX Fire Panel Trouble Issues

To: James Burford <james.burford@ship8.com>

Cc: Nancy Hattersley <nancy.hattersley@jlahome.com>, AP Department <ap.dept@jlahome.com>, Flora Chu <flora.chu@jlahome.com>

Approved
Sent from my iPhone

On Dec 16, 2024, at 11:15 PM, James Burford <james.burford@ship8.com> wrote:

Jessica - Attached is the invoice for this request. Please approve for a PO. The total came to \$694.96

**SHIP8INC.**

James Burford
Regional Facilities Director
311 International Trade Pkwy
Port Wentworth, GA 31407

C:912.507.7881

From: James Burford <james.burford@ship8.com>**Sent:** Friday, November 22, 2024 4:00 PM**To:** Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; AP Department <ap.dept@jlahome.com>**Cc:** Flora Chu <flora.chu@jlahome.com>**Subject:** Re: Approval Requested - Wilmer, TX Fire Panel Trouble Issues

Will do, thank you.

<Image.jpeg>

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<~WRD0004.jpg>

James Burford

Regional Facilities Director

[311 International Trade Pkwy](#)

[Port Wentworth, GA 31407](#)

C:912.507.7881

From: Jessica Jeng <jessica.jeng@jlahome.com>
Sent: Friday, November 22, 2024 3:41 PM
To: James Burford <james.burford@ship8.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; AP Department <ap.dept@jlahome.com>
Subject: RE: Approval Requested - Wilmer, TX Fire Panel Trouble Issues

Hi James:

\$1300 is very expensive to do on site diagnostic, usually couple hundreds. Does \$1300 include repairs? Can you please compare to Savannah's charge? Thanks

Regards,

Jessica Jeng

Corporate Controller

E & E Co. LTD dba JLA Home

(510) 490-9788 x 458

(510) 403-7240 (direct)

jessica.jeng@jlahome.com

From: James Burford <james.burford@ship8.com>
Sent: Friday, November 22, 2024 12:34 PM
To: Jessica Jeng <jessica.jeng@jlahome.com>; Nancy Hattersley <nancy.hattersley@jlahome.com>; AP Department <ap.dept@jlahome.com>
Subject: Approval Requested - Wilmer, TX Fire Panel Trouble Issues

Jessica - Please approve for Summit Fire to come out and look at the two current issues on our Fire System Panel in Wilmer, TX. The attached is a Not To Exceed 1,300 for labor and parts for Summit to come out and troubleshoot the issue.

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James Burford

Regional Facilities Director

311 International Trade Pkwy

Port Wentworth, GA 31407

C:912.507.7881

From: Chris Walter [TX-DAL] <CWalter@SummitFireSecurity.com>
Sent: Friday, November 22, 2024 1:55 PM
To: James Burford <james.burford@ship8.com>
Cc: Samantha Dunn [TX-DAL] <SDunn@SummitFireSecurity.com>
Subject: RE: Fire Alarm System issue

James,

Sorry for the delayed response. I am including Samantha Dunn on this thread, as she will be the one scheduling the technician. Because we do not know what is causing the issue, I would issue a Not to Exceed number of \$1,300.00. This will provide one full day of troubleshooting and room for some minor parts.

<image001.jpg>	<p>Chris Walter</p> <p>Sales Representative</p> <p>D 817-674-9597</p> <p>C 817-995-9662</p>
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From: James Burford <james.burford@ship8.com>
Sent: Friday, November 22, 2024 8:14 AM
To: Rachel Tiwater [TX-DAL] <RTiwater@SummitFireSecurity.com>; Chris Walter [TX-DAL] <CWalter@SummitFireSecurity.com>
Subject: Re: Fire Alarm System issue

CAUTION: This email originated from outside the organization. Do not follow guidance, click links, or open attachments unless you **KNOW** the content is safe.

Chris, following up with this request. The issues on the panel seemed to disappear yesterday but then came back today.

<image002.jpg>

James Burford

Regional Facilities Director

311 International Trade Pkwy

Port Wentworth, GA 31407

C: 912.507.7881

From: Rachel Tiwater [TX-DAL] <RTiwater@SummitFireSecurity.com>

Sent: Wednesday, November 20, 2024 8:14:55 AM

To: James Burford <james.burford@ship8.com>; Chris Walter [TX-DAL] <CWalter@SummitFireSecurity.com>

Subject: RE: Fire Alarm System issue

Adding @Chris Walter [TX-DAL] Can you help James with a rough quote for the Alarm issue below for Zagam?

Thank you.

<image003.png>

Rachel Tiwater

Sales Representative

D 682-214-3745

C 682-352-8506

1203 S. 2nd Avenue

Mansfield, TX 76063

Office: 972-224-9380

www.summitfiresecurity.com

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From: James Burford <james.burford@ship8.com>
Sent: Tuesday, November 19, 2024 3:32 PM
To: Rachel Tiwater [TX-DAL] <RTiwater@SummitFireSecurity.com>
Subject: Fw: Fire Alarm System issue

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Rachel - Can you send me a rough quote for this?

|

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James Burford

Regional Facilities Director

[311 International Trade Pkwy](#)

[Port Wentworth, GA 31407](#)

C:912.507.7881

From: Poole, John <john.poole@nfiindustries.com>
Sent: Tuesday, November 19, 2024 2:19 PM
To: James Burford <james.burford@ship8.com>
Subject: Fire Alarm System issue

James - since the power outage yesterday, the Fire Alarm system has been in troubled status with the panel reporting there is an issue with the Int Battery Supply. Can we have someone come out and check it out? thanks.

John Poole

General Manager

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o: 972-534-9451 | c: 254-258-4955

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|
| john.poole@nfiindustries.com
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| www.nfiindustries.com
<~WRD0004.jpg>

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| [2101 Millers Ferry Road Wilmer, TX 75172](#)
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